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# NEW CASTLE CITY POLICE DEPARTMENT

2022

## ANNUAL REPORT

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# Introduction

On behalf of the men and women of the New Castle City Police Department, it is my pleasure to submit our annual year-end report. This report will serve as a summary of the New Castle City Police Department's initiatives, enforcement activities, and achievements in 2022.

## Summary

In the pages to follow, we hope to outline many of the highlights of 2022, some of the initiatives that were developed and a summary of enforcement data. We remain committed to becoming more accessible and inviting our community to get to know us better. We strongly encourage all of our residents along with those who work or visit the city of New Castle, to visit our website at [www.newcastlecitypolice.com](http://www.newcastlecitypolice.com) and our Facebook page [New Castle City Police Department | Facebook](#) to stay informed about the latest news, initiatives, and community outreach programs.

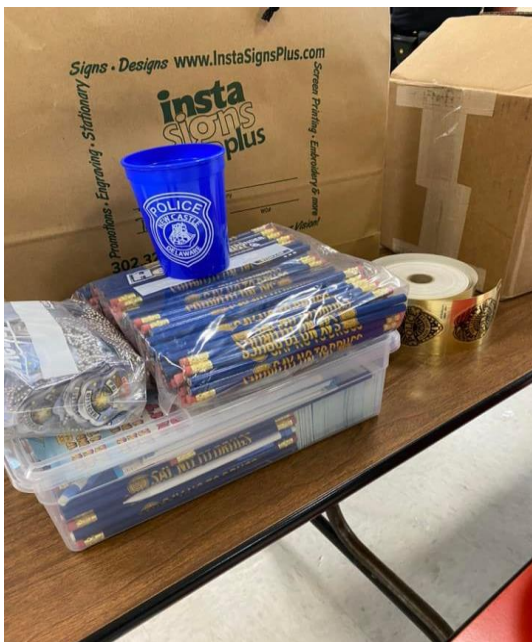
## Community Engagement Programs

In 2022, we saw many of our traditional community outreach programs return. New partnerships were formed that created lasting relationships with our community.

The national narrative around policing as portrayed in the media has had a negative impact on morale within policing and has been a factor in the eroding of public trust. Community engagement programs are crucial in building relationships between police and their communities.

Once again, the New Castle City Police Department was thrilled to join with one of our local non-profit groups, Community Collaboration of Delaware, to spend the day with campers at the Carrie Downie Elementary School. Officers spent the day interacting with students and counselors playing kickball and working an obstacle course. The day ended with a pizza party and a ton of giveaways!

Captain Shughart engaging with campers getting them ready for a day of fun.





Det. Mills and Cpl. Cavanaugh played kickball with campers while Sgt. Rodick officiated the obstacle course.



Sgt. Rodick handed out pizza with the assistance of Ofc. Shanahan and Ofc. Adams



What has now become an annual event, officers from NCPD joined with members of the Good Will Fire Company where the Markell Bike Trail crosses Delaware Street to host a bicycle and pedestrian safety event. Officers interacted with riders and walkers for several hours. Riders were provided with free kits that allow them to register their bikes in a national Anti-theft program through [ProtechDNA](#).





In 2022, the New Castle City Police Department partnered with the New Castle County Paramedics and the Good Will Fire Company to host two “Hands Only” CPR training classes to members of the community. Approximately 75% of cardiac arrest calls in the New Castle area go without bystander intervention. This program, dubbed “**LEND A HAND, SAVE A LIFE**”, was developed by paramedics to provide two-hour training for our community members to recognize signs of cardiac arrest, learn how to activate 911, how to provide high-quality compressions, and other steps necessary to save a life. Both classes filled quickly with residents and community leaders who all agreed to raise their hand and LEND A HAND!

Residents and community leaders, raising their hands and agreeing to lend a hand!



Corporal Katherine Watts demonstrating chest compressions



Our community demonstrating what they learned!





New Castle City Police began offering classes in Mental Health First Aid and Trauma Informed Care. Those who participated in MHFA received a national certification acknowledging the skills learned in responding to the signs of mental illness and substance abuse. Trauma Informed Care identifies the effects of childhood trauma and mental health illness stemming from those events.

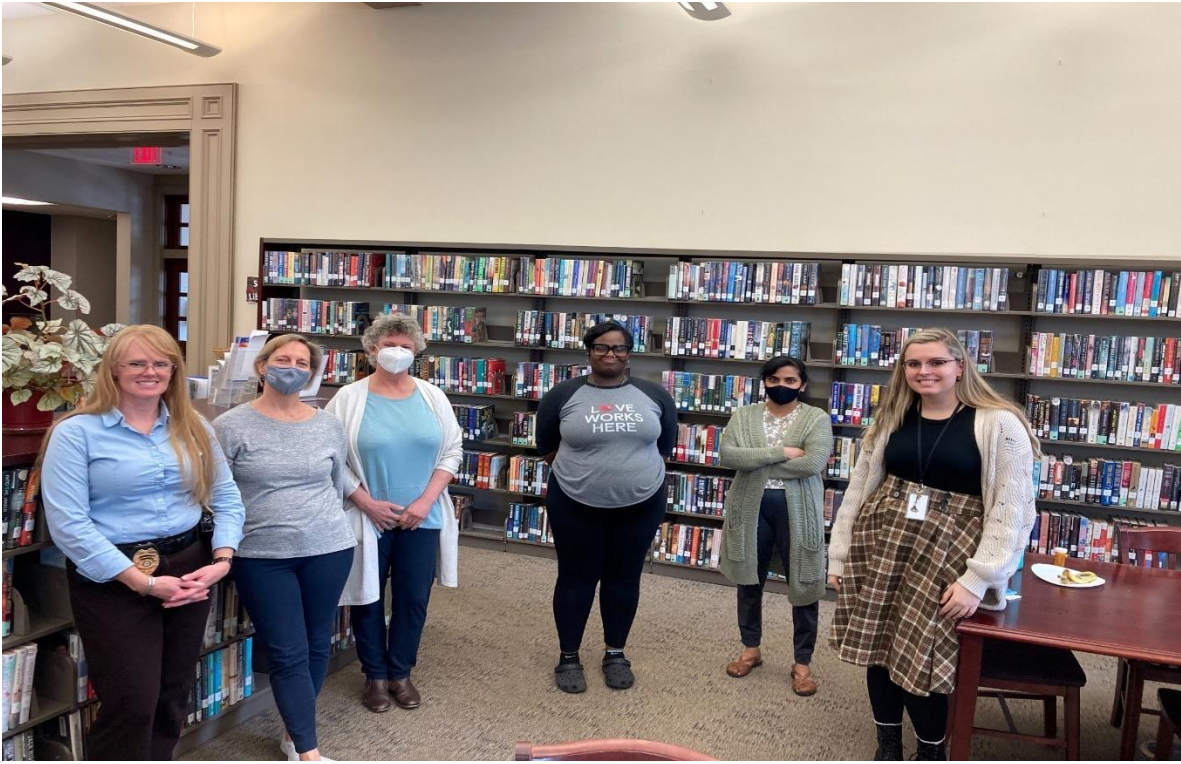
Three organizations participated independently in the training. The Department of Justice and Highmark of DE received Mental Health First Aid training while the New Castle Library received Trauma Informed Care training.

#### DOI





Highmark of Delaware



New Castle Library



For the first time in several years, NCPD participated in National Night Out (NNO). NNO is an annual community building campaign celebrated across the United States that promotes police-community partnerships and neighborhood camaraderie.

National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances.

Food, drink, music and entertainment were a part of this year's NNO. NCPD offered child fingerprint ID kits, a ton of promotional giveaways and helped raise money for the local SPCA by participating in the dunk tank. Good Will FC showed off their fire apparatus and DNREC Parks and Recreation Police K-9 Unit entertained the crowd.

Detective Mills showing kids the inside of a patrol car.









Always popular is the annual Halloween parade hosted by the Lions Club. This year's parade was one of the most attended Halloween events in years.





NCPD looks to adopt at least (2) local families each year for Christmas with the help of nominations from our residents. This year 13 children were gifted with a variety of presents given by Santa and his elf!! This happiness would not be possible without the generosity of this great community!

Captain Shughart and Corporal Cavanaugh take a minute after wrapping over 100 presents for needy families.

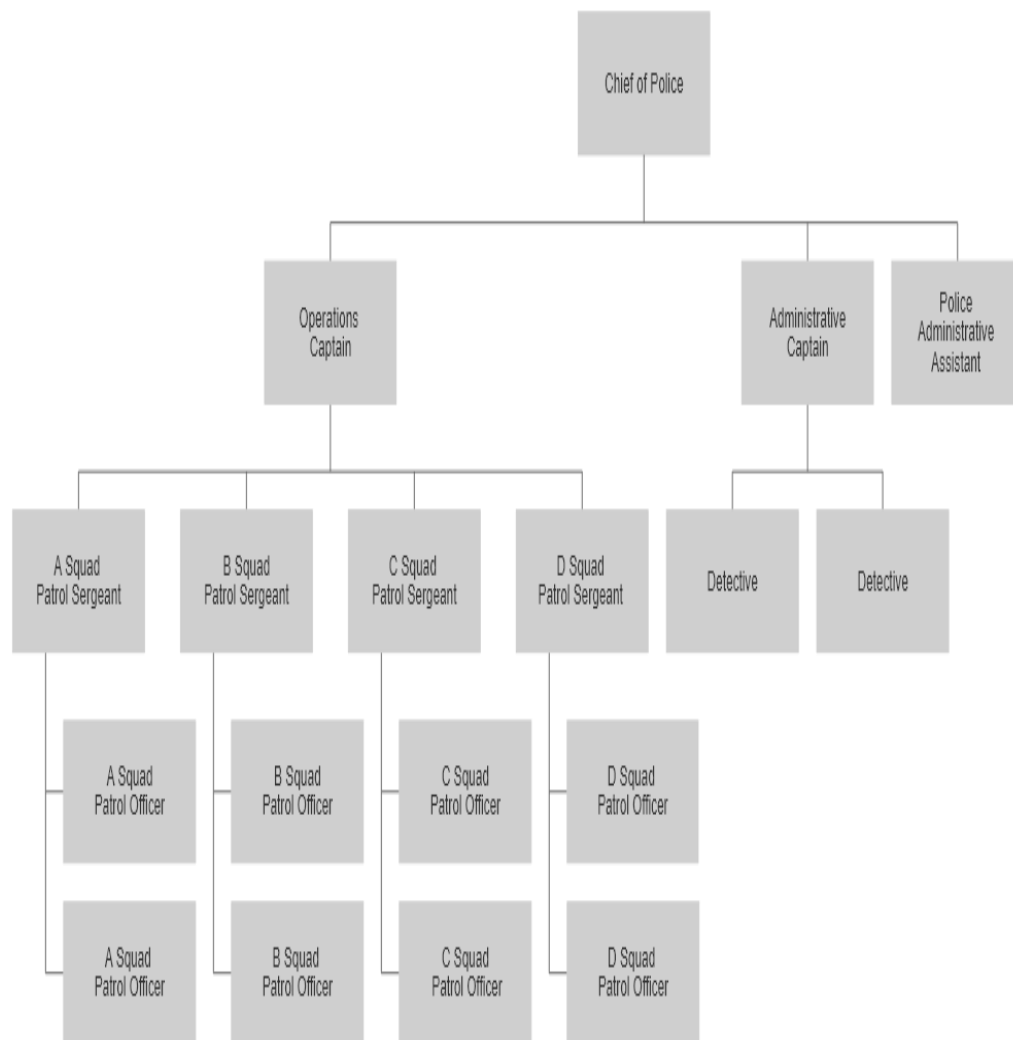






# About Us

The organization chart below illustrates the current structure of our department. During 2022 we experienced some significant changes. We promoted two officers to Patrol Sergeant, filling vacancies that existed for over one year. Two officers left NCPD to work for the Delaware State Police. We managed to replace one with a certified police officer. Another recruit graduated from the New Castle County Police Academy to replace a retiree from 2021 and one graduated from the Dover Academy. By the end of 2022 the agency was budgeted for nineteen (19) officers but we were staffed with seventeen (17).



Sergeant Kyle Borden



Sergeant Michael Rodick



Officer Michael Adams (Dover Academy)



Officer Kyle Young (NCCPD Academy)





# Our Community Policing Concept

In 2022, the community policing concept was enacted by assigning squads to focus on specific communities. Officers engaged in one-on-one communications with residents and business owners, in order to understand quality of life complaints and other specific concerns.

We encourage residents to visit our website to identify what shift is responsible for your neighborhood. For issues that do not require a call for service, we encourage residents to contact the shift supervisor with questions. [Community Outreach - The City of New Castle Police Department - Delaware \(newcastlecitypolice.com\)](#)  
Below is an excerpt of our message on our website.

## Community Outreach

In an effort to promote organizational strategies that support the use of partnerships within the communities we serve, the New Castle City Police Department is enacting a community policing initiative to address crime and quality of life concerns.

Each patrol squad will be assigned to a specific neighborhood. They will be responsible for creating community contacts, identifying specific concerns for their neighborhoods and developing an action plan to address the concerns. The shift supervisor (or senior officer) will be responsible for submitting monthly reports to the Operations Captain. Click on "About Us" to find the squad responsible for your neighborhood.

**A Squad:** Shawtown / Washington Park / Washington Square

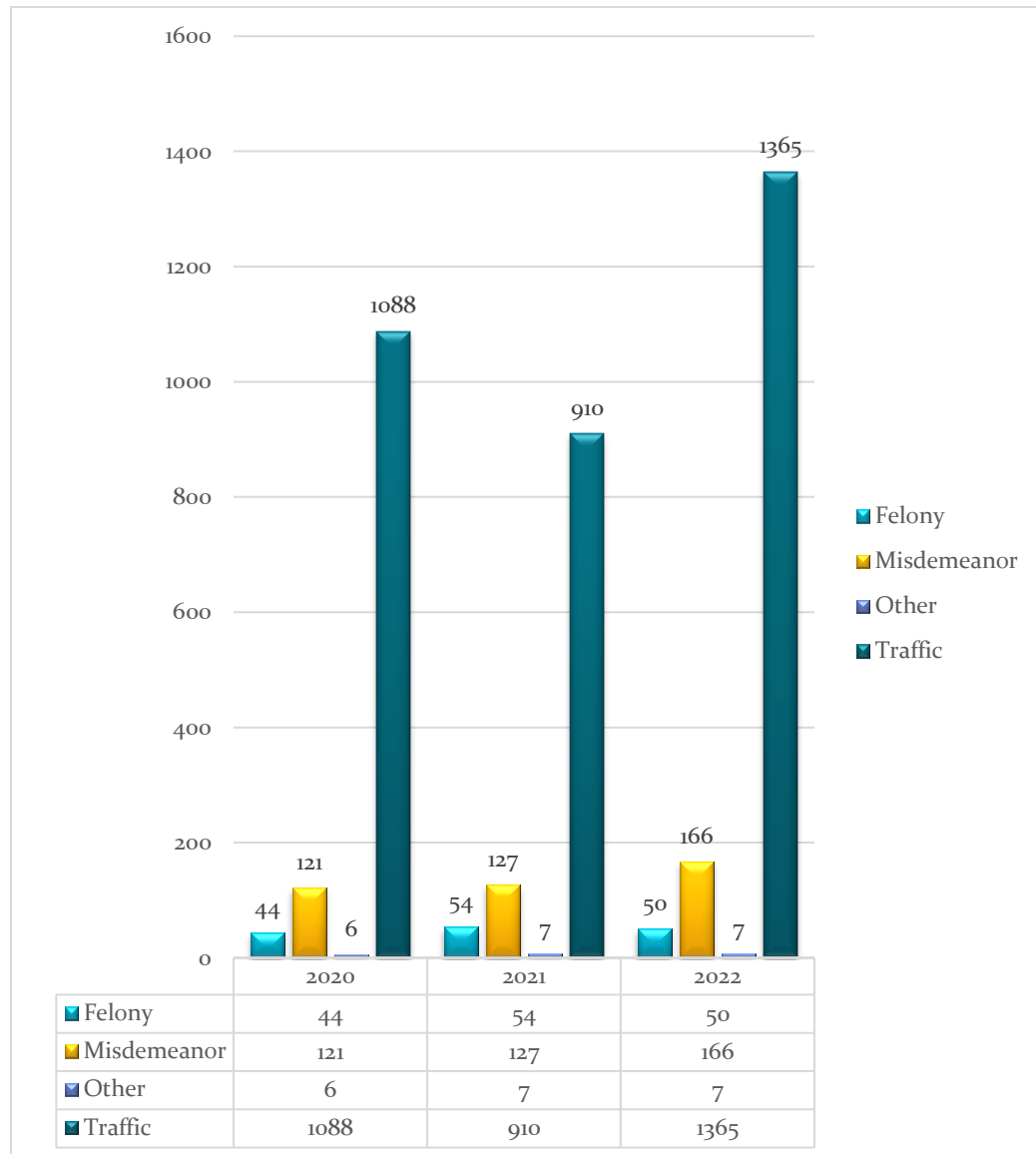
**B Squad:** Dobbinsville / Downtown

**C Squad:** Van Dyke Village / Baldton / New Castle Manor

**D Squad:** Penn Valley / Boothurst / Buttonwood

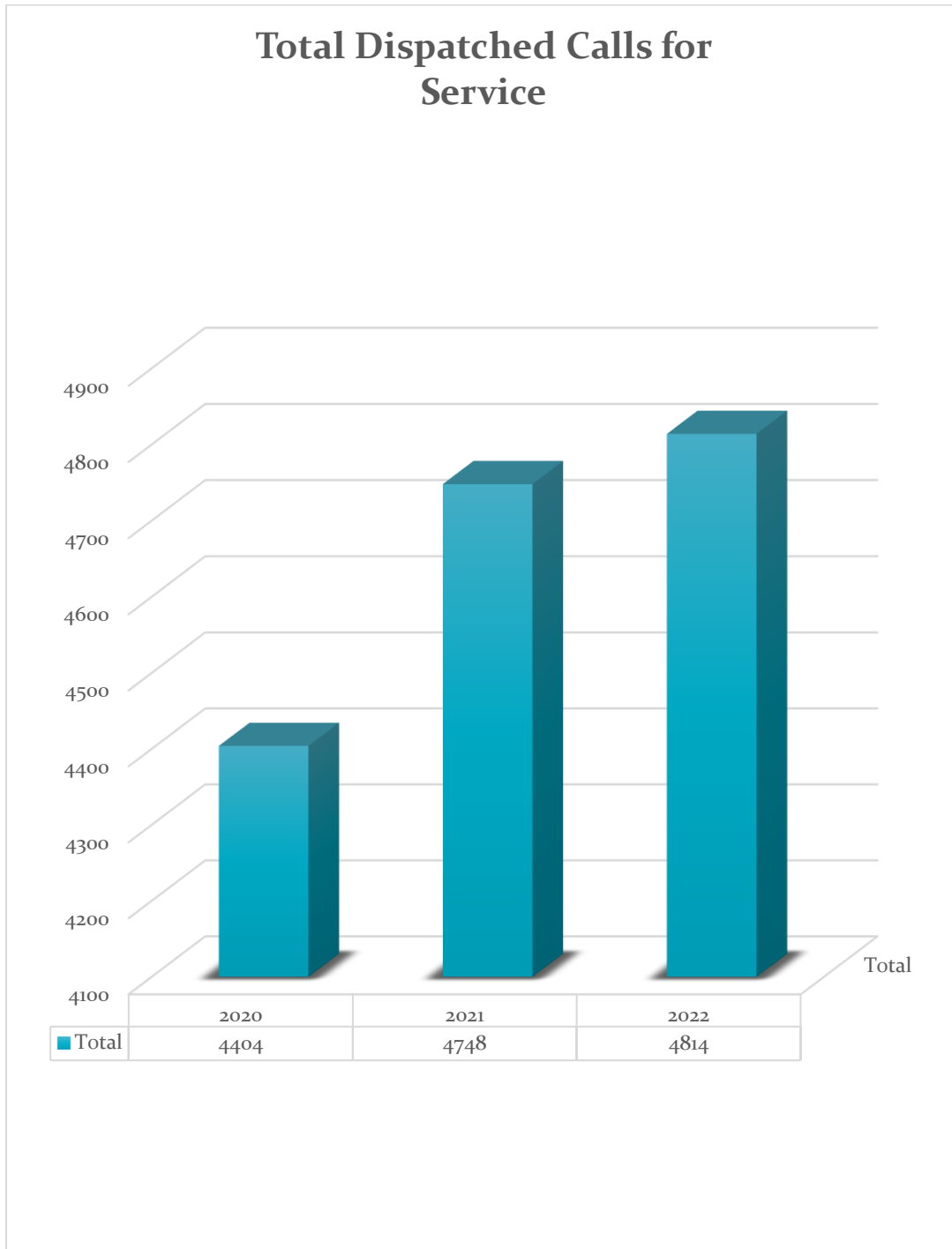
# Enforcement Data

The graph below is a summary of enforcement activity for 2020, 2021 and 2022. The data is broken down to reflect the number of traffic summons issued and criminal arrests made by category.

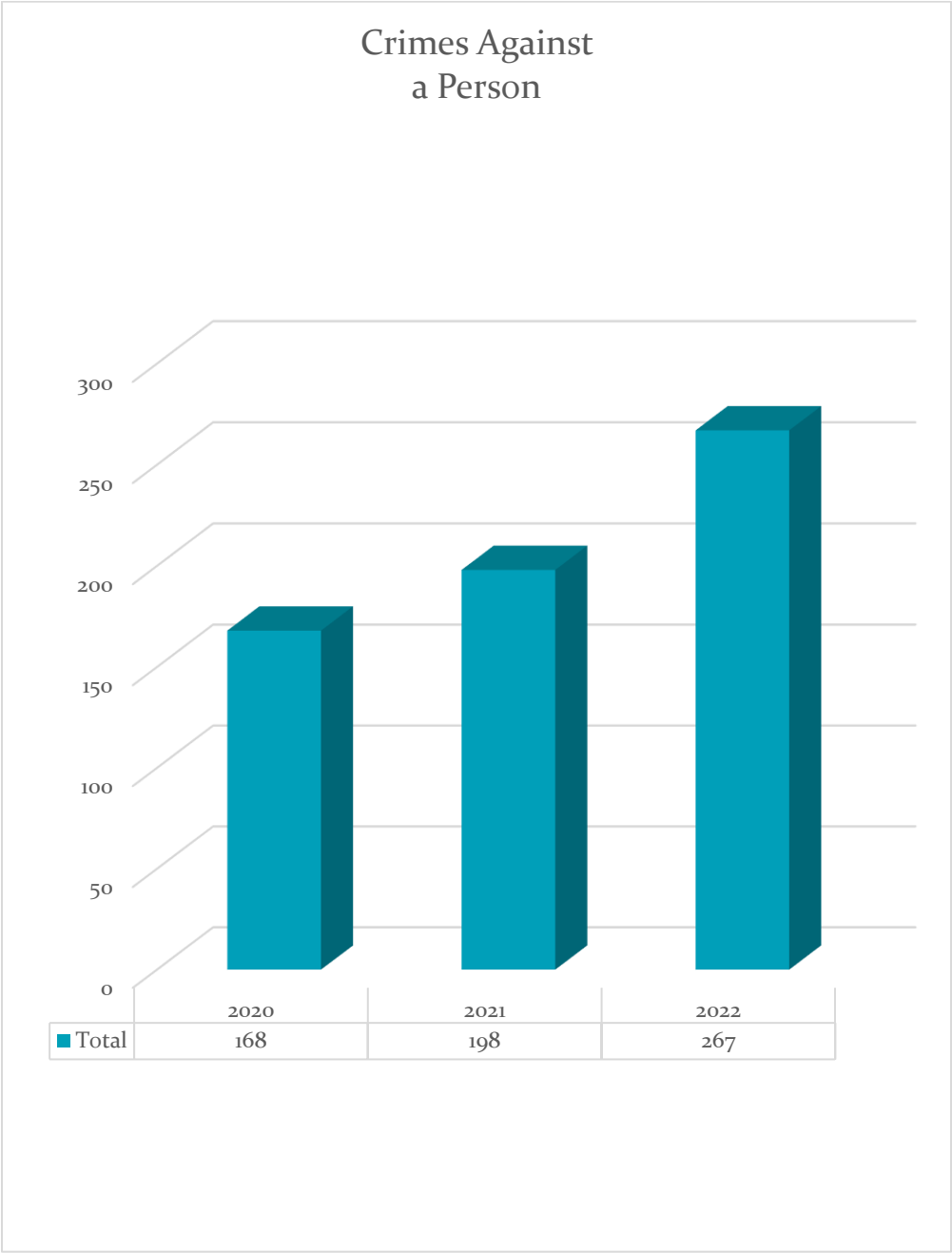




The graph below illustrates all the calls for service that are typically initiated by an individual requesting police service. Most calls are initiated through the Regional Communications Center (RECOM) via 911 or the non-emergency number. These statistics do not include calls that are initiated by the officer, such as traffic stops.

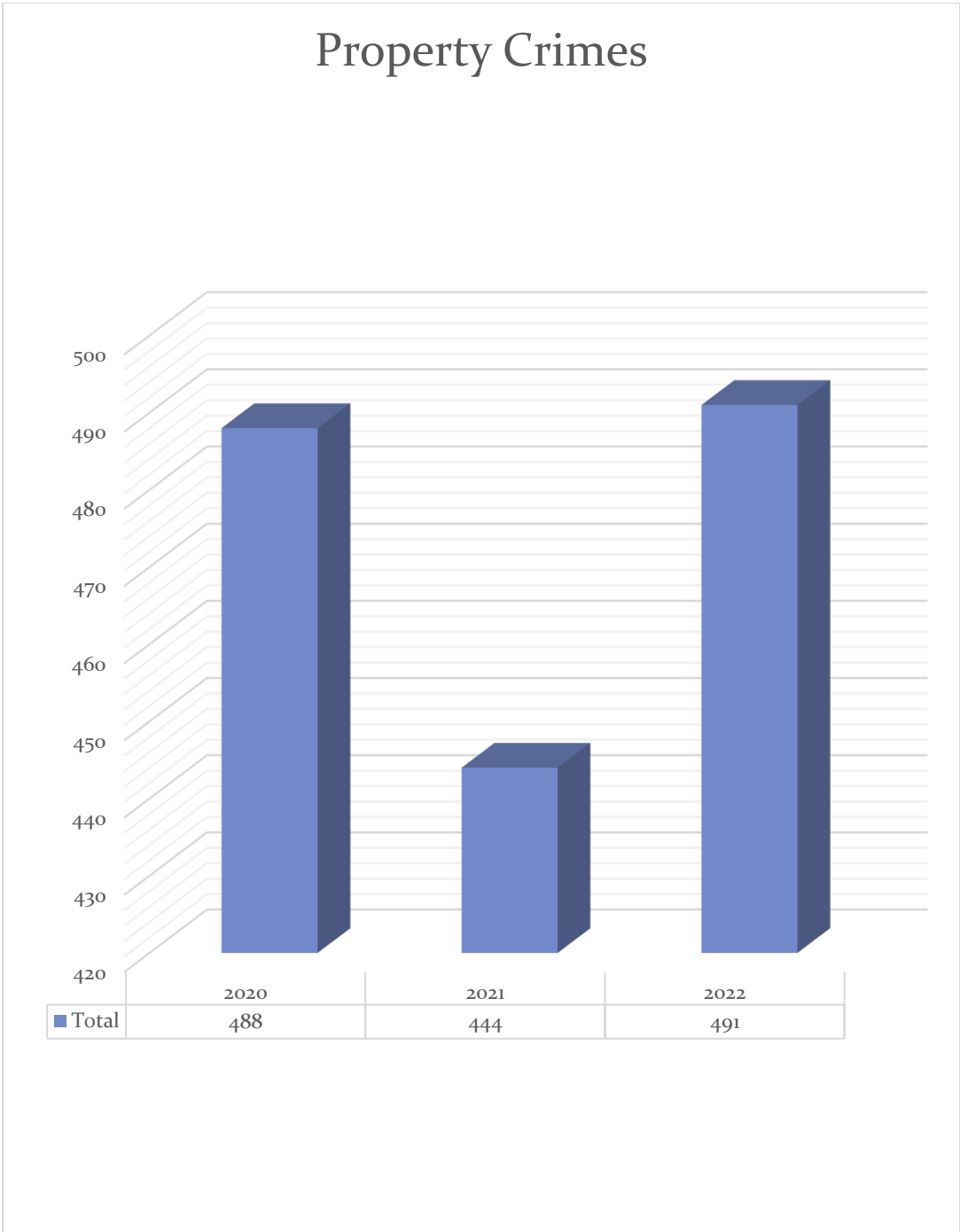


The next graph is a summary comparison of crimes initiated against a person. Some typical crimes that would constitute a crime against a person are homicide, assaults, robbery, terroristic threatening, etc. New Castle City PD had one shooting homicide in 2021.

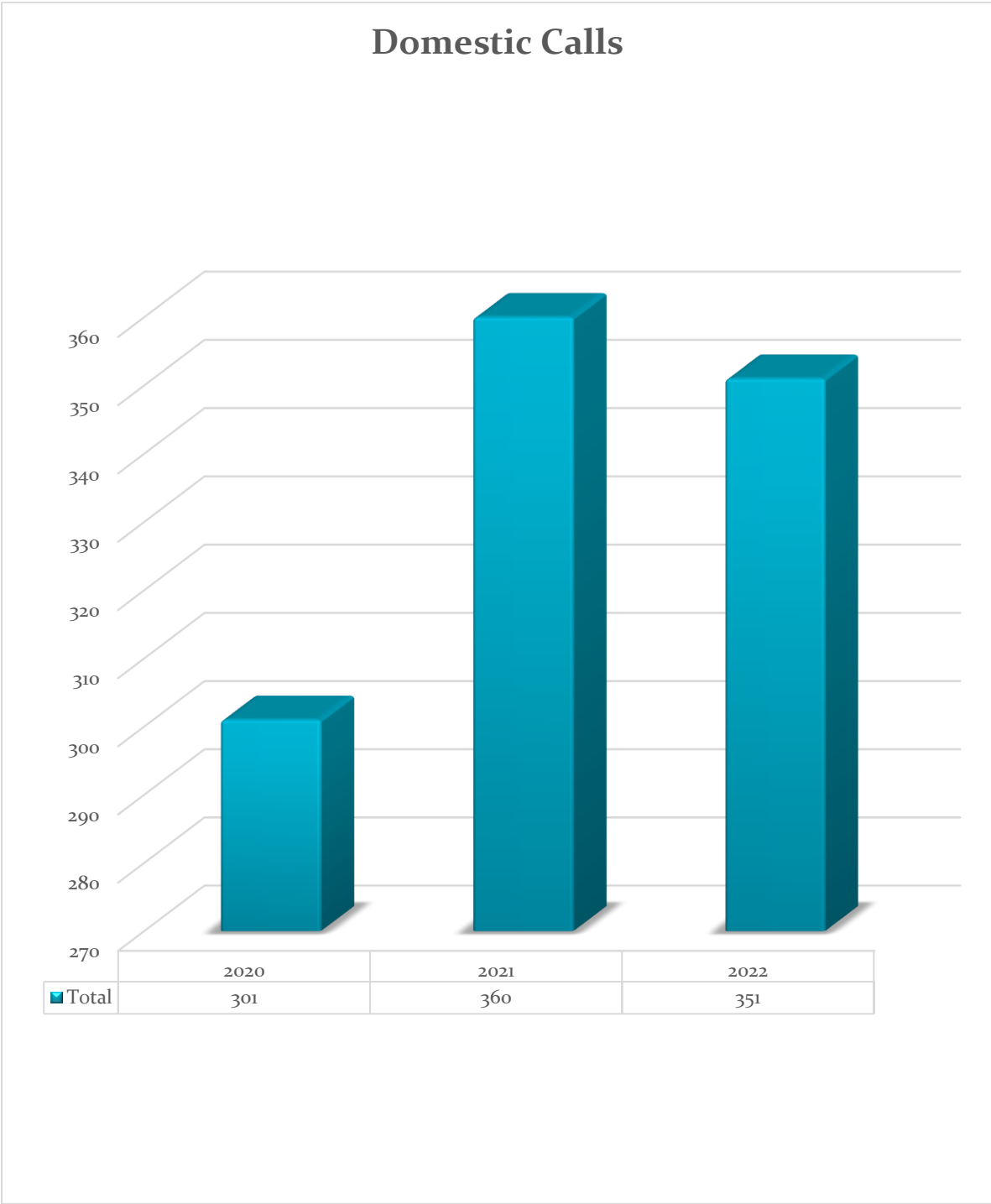




This graph identifies the number of property crimes we responded to. Some examples of property crimes are burglaries, thefts, thefts from and of vehicles, shopliftings, criminal mischief, etc.

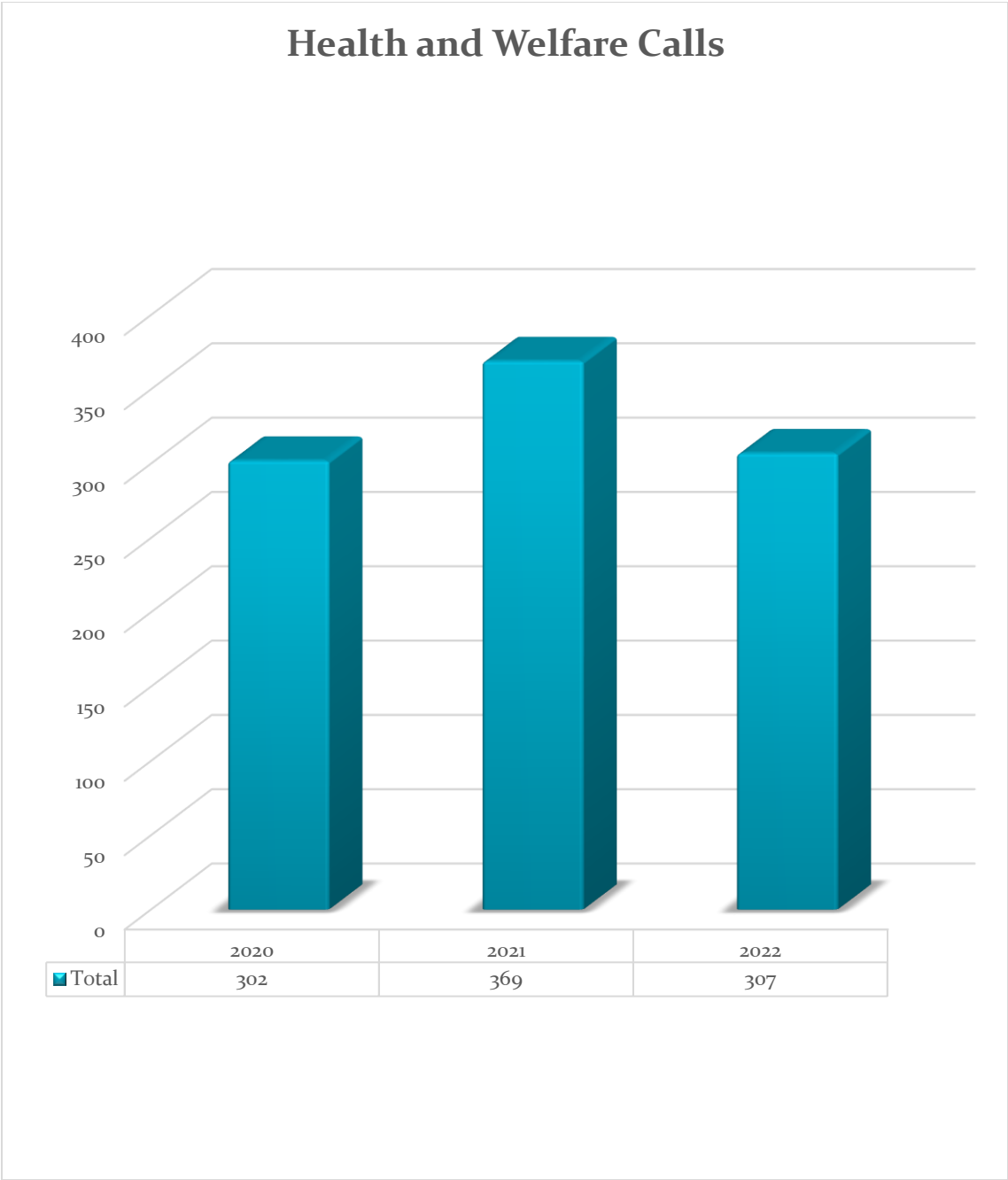


Domestic calls are incidents that involve intrafamilial matters or incidents involving people in intimate relationships. Not all domestic calls lead to arrests or involve criminal conduct. However, all domestic calls are required to be documented.

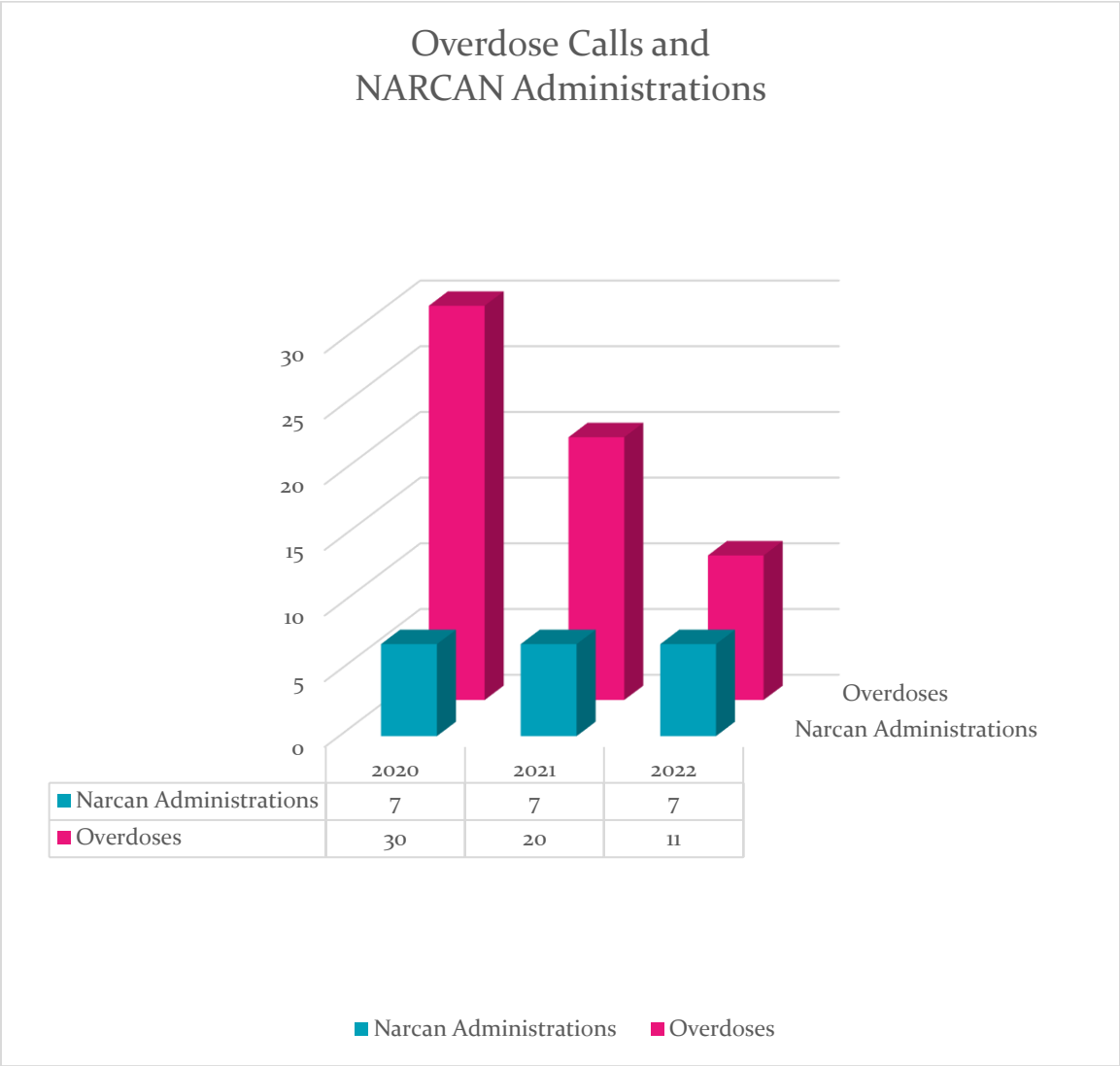




The graph below illustrates all the calls the police department respond to involving incidents related to a mental health crisis, first aid/CPR, check on the welfare, etc.

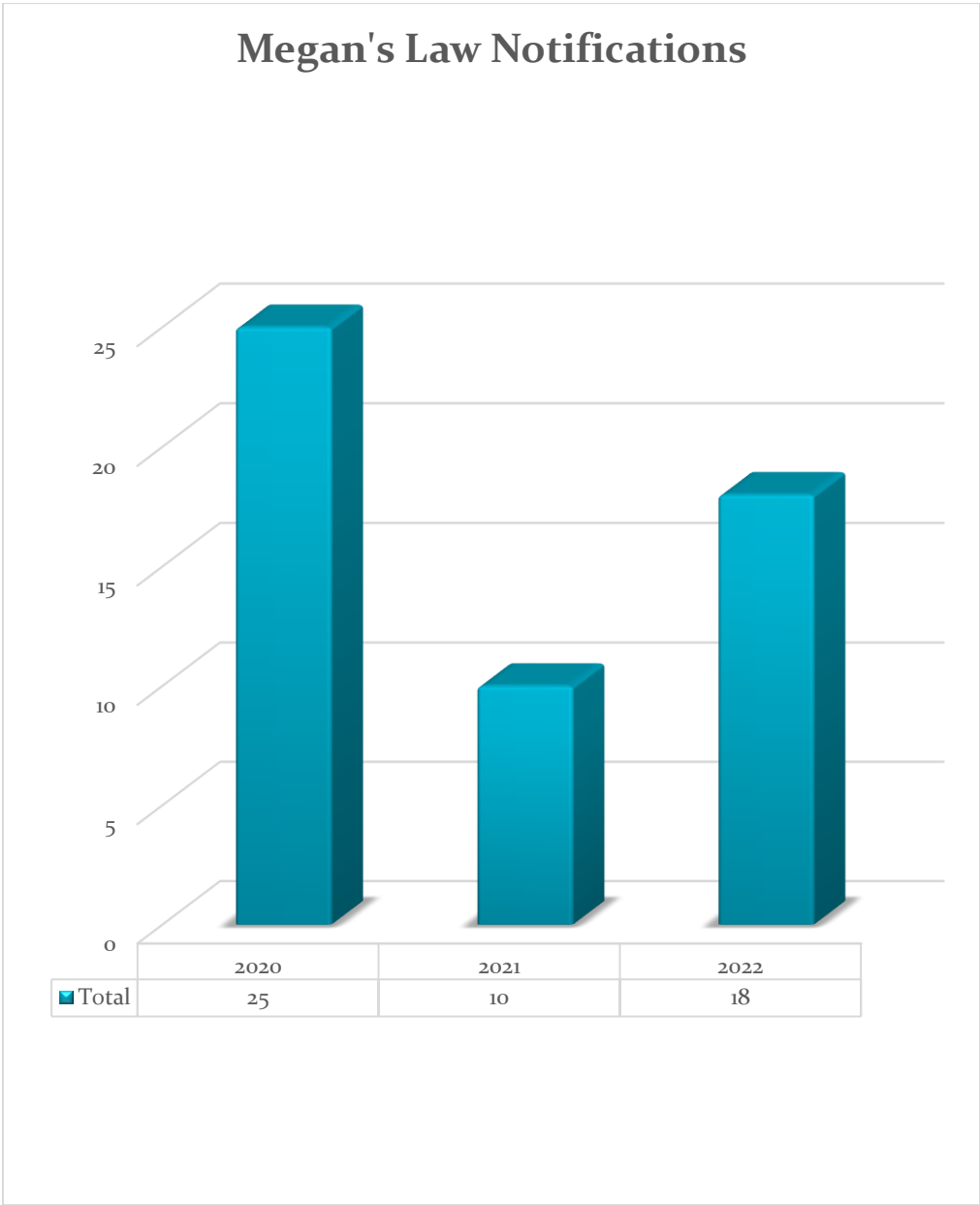


New Castle City saw another decrease in reported overdoses. Only eleven (11) overdoses were reported to police in 2022. One overdose resulted in a death that continues to be investigated. Once again, all reported NARCAN administrations are recorded no matter the source. (Police, EMS, Civilian)

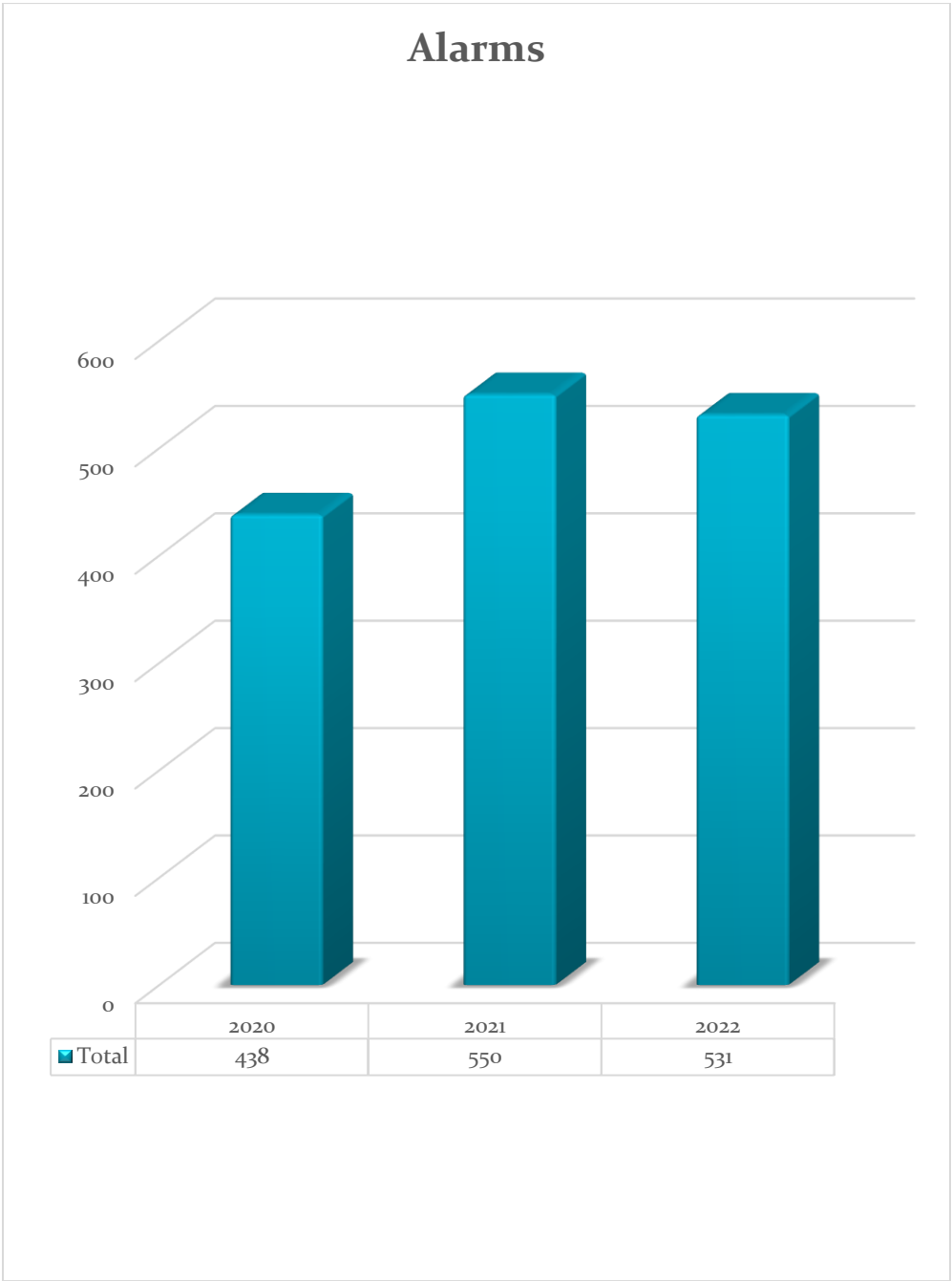




Title 11, Section 4120 and 4121 of the Delaware Code, known as Megan’s Law, requires the Delaware State Police to maintain a registry of sex offenders. A link to that registry can be found on our website. (newcastlecitypolice.com). Offenders convicted of specified sex offenses are required to register and in specific cases, local jurisdictions are required to make notifications. The graph below illustrates how many notifications NCPD has done.

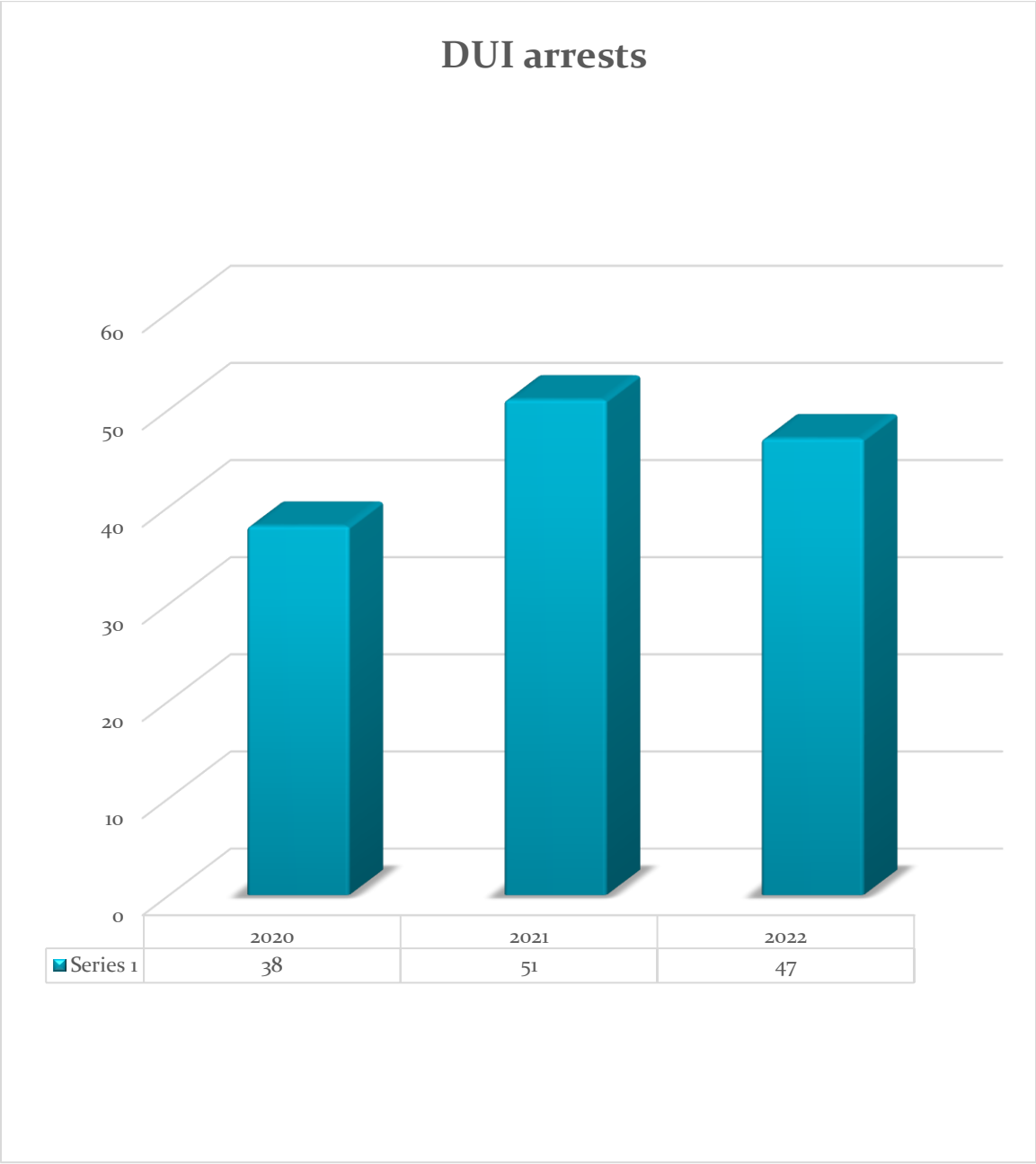


The following graph is a summary of all the calls involving alarms. They include hold up (robbery) alarms, burglar alarms, vehicle alarms, etc.

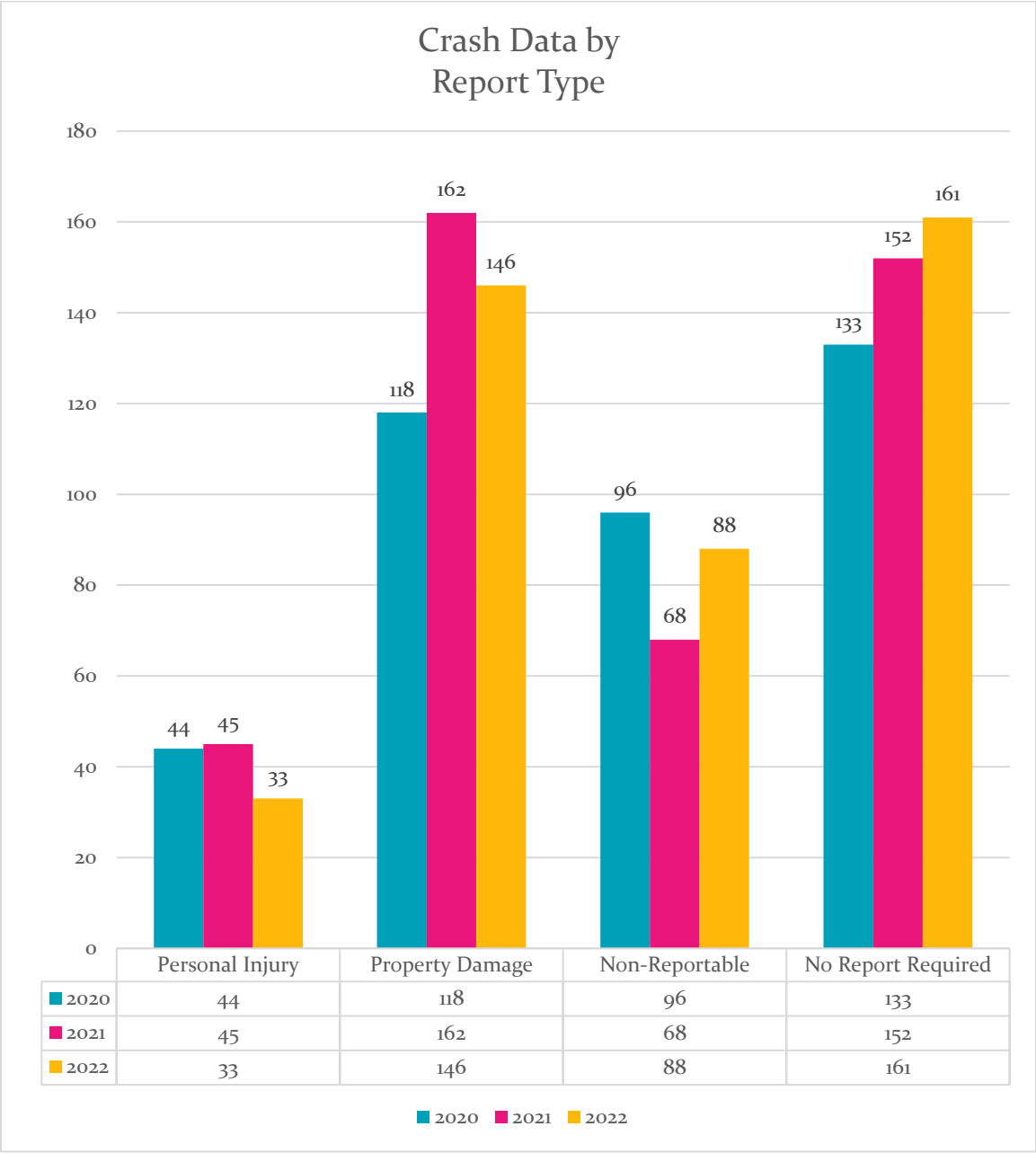




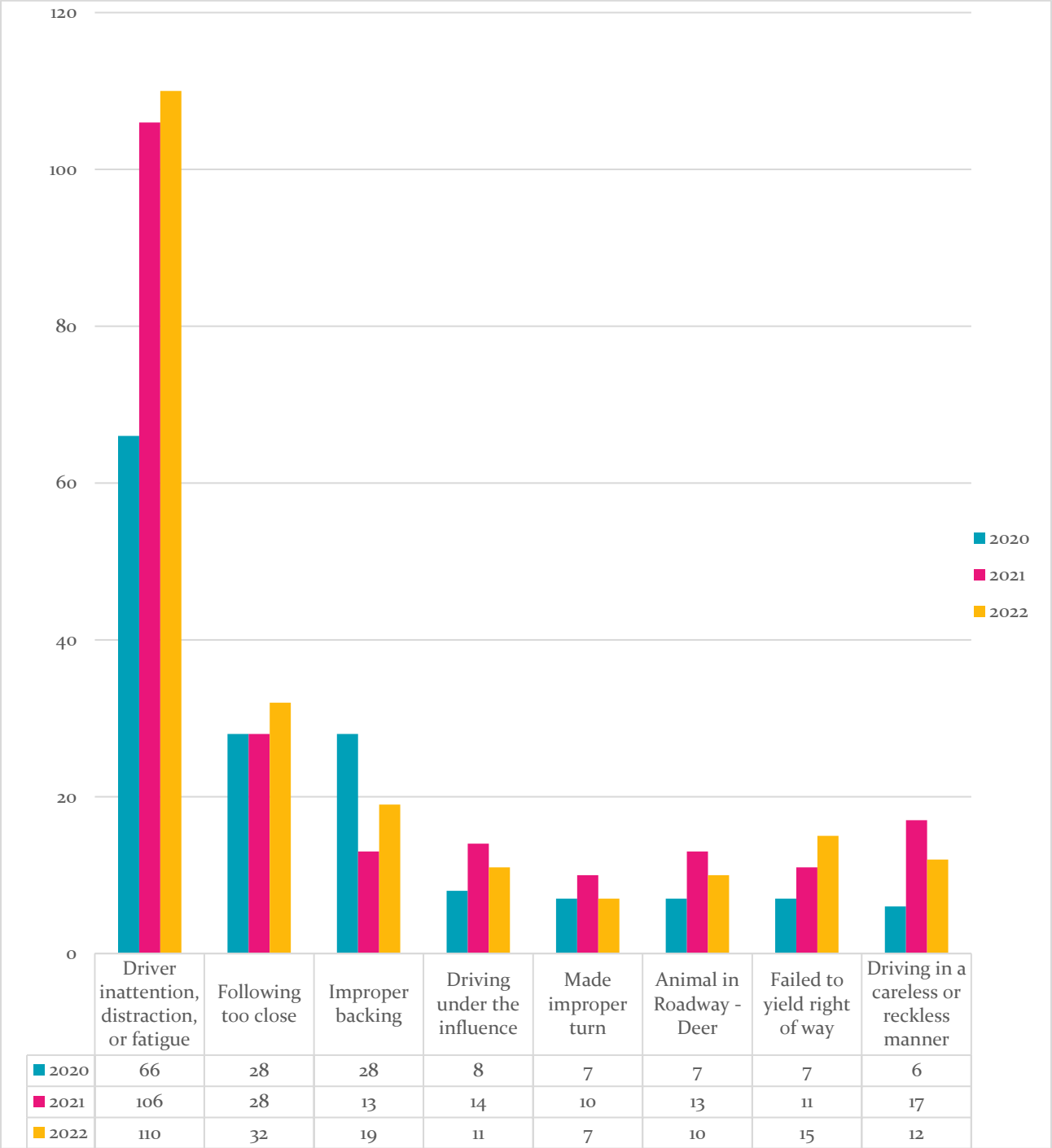
The following graph depicts the number of DUI arrests made between in 2020 and 2021. Most of these arrests are the result of proactive policing and effective patrol techniques.



The crash data illustrated in the next few pages, is a breakdown of all crashes the police department responded to in 2020, 2021 and 2022. Not all crashes require reports. For example, most crashes that occur on private property do not require a report unless certain conditions exist, i.e., serious injury, DUI, structural damage, reckless driving. We are still dispatched to determine if any of those conditions exist. In some cases, we are needed to help facilitate an information exchange.



When conducting a crash investigation that requires a report, officers will attempt to identify a primary contributing factor that led to the crash. In other words, the cause of the crash. The next two graphs identify the top ten primary contributing factors in 2020, 2021, and 2022.





# Response Time

We believe that high visibility and quick response times are two crucial factors in a police agency's ability to prevent and solve crime. While there are no national standards, New Castle City Police try to keep response times for priority one complaints below five minutes.

Calculating response times can be challenging. Outliers, like the ones described in the following paragraph, have a significant impact on the overall average. Removing calls with outliers can impact the integrity of our report, so we have identified calls that were affected.

Each highlighted incident on the graph involves outliers in response time. In several of the incident types there were multiple factors that affected the overall response time. Several common causes to these deviations are;

1. Responding officer not marked or does not transmit "on scene", in effect preventing the "clock from stopping".
2. Officers delay their direct response to check the area around the location for suspects or victims known to have fled the scene.
3. Incidents are downgraded from a priority one complaint to a lesser priority, after entry but prior to dispatch.

Call Type	Call Count	Response Time
Accident Fatal	3	0:04:54
Accident PI	35	0:03:27
Assault - In Progress	9	0:04:36
Assault w/Weapon - In Progress	1	0:05:57
Assault w/Weapon - Just Occurred	3	0:02:14
Assist Other Agency	1	0:02:15
Burglary - In Progress	20	0:03:52
Carjacking - Just Occurred	2	0:03:07
CPR in Progress	9	0:02:08
Domestic	1	0:05:38
Domestic - In Progress	203	0:05:47
Domestic w/Weapons - In Progress	24	0:05:34
Domestic w/Weapons - Just Occurred	4	0:03:51
DUI	1	0:03:17
Fight - In Progress	22	0:03:17
Fight w/Weapons - In Progress	5	0:02:55
Mental Patient Violent	20	0:06:45
Officer in Trouble	1	0:03:16
Person Screaming	1	0:03:25
Person with Gun	5	0:06:42
Person with Weapon	3	0:02:14
Rape - In Progress	1	0:03:10
Robbery - In Progress	3	0:01:36
Robbery - Just Occurred	2	0:13:44
Robbery w/Weapons - In Progress	3	0:02:13
Robbery w/Weapons - Just Occurred	7	0:06:02
Shooting	3	0:02:24
Shooting - In Progress	3	0:02:30
Shooting - Just Occurred	3	0:05:11
Shots fired	3	0:06:28
Suicidal Person - In Progress	23	0:06:54
Suicidal Person w/Weapon-In Prog	3	0:05:06
Terror. Threatening-In Progress	13	0:04:29
Terroristic Threatening Weapons	4	0:06:04
Vehicle Tow	1	0:03:18
Grand Total	443	0:05:09

## CONCLUSION

It is an honor to serve our community along-side the men and women of the New Castle City Police Department. We continue to look for new and effective ways to rebuild trust and to keep our neighborhoods safe.

2022 had a “return to normalcy” feel to it. We were grateful for the opportunities to engage with more face to face and in person interactions.

We also recognize that policing continues to evolve and that the way we do business may not look the same. However, our mission remains the same:

*The mission of the New Castle City Police Department is to work in partnership with the community to reduce crime and to enhance the quality of life for the residents and visitors of New Castle.*

Thank you for your continuing support,

*Richard P. McCabe*

Richard P. McCabe  
Chief of Police