

2023







### Introduction

On behalf of the men and women of the New Castle City Police Department, it is once again my pleasure to submit our annual year-end report. Our annual report, our monthly reports, and are social media platforms, are just a few ways we communicate with our community. Our goal by sharing information is to keep our community informed and provide transparency that builds trust.

# Summary

In the pages that follow, we will share many of our 2023 highlights, provide a summary of enforcement data, and describe several initiatives. This year's report will also include our annual transparency report that provides a statistical overview of this agency's response to resistance data, an internal affairs summary, and a breakdown of enforcement data by demographics.



# **Community Engagement Programs**

Countering inaccurate narratives about policing is essential to repairing public trust. Positive interaction between police and our children builds that trust and creates long term relationships with our community. Many of the programs described below are designed to remind our residents that successful police departments rely heavily on community interaction.

In March, Captain Shughart visited with Mr. Bigelow's 4<sup>th</sup> and 5<sup>th</sup> grade classes at Maple Shade Elementary School. We had a fantastic experience talking with the children, followed by some games and pizza.





In April, we met with two students from the Odyssey Charter Middle School. The students were asked to conduct an interview then write about the late Eugene Petty. Gene was a police officer with the New Castle City Police Department retiring as the Chief of Police in 1983. Gene was one of the first black Police Chiefs in Delaware and left a lasting legacy that includes opening doors for other police leaders. What made the interview even more special was that one of the students was the granddaughter of Chief Petty.



In April, members of the police department teamed up with Good Will Fire Department to host our annual bike safety event. We were joined by WXCY, a county music station in the DELMARVA area. Riders were given information about bike safety, participated in giveaways that included helmets, and were given an opportunity to register their bicycles in an anti-theft program sponsored by Protech DNA.





In May, our officers were invited to the Harvest Academy's community fair. We joined students and staff for an event that provided residents another opportunity to interact with police in a positive setting.







From the Chief of Police to the most junior patrol officer, New Castle City Police officers recognize the impact substance abuse has on families and on our community. We are proud to take non-traditional approaches at addressing addiction. We will continue to enforce laws and honor our oath to protect, but we have also developed relationships with several groups in the area that promote awareness and provide services for those that are battling addiction. We are delighted to receive invitations to significant events that allow us to interact with so many of our community members affected by drug abuse and addiction.

In July, we were invited to join Addiction Recovery Services during a ribbon cutting event celebrating the grand opening of a facility that added an intensive outpatient therapy to their many other existing services.





Later that month, we were asked to participate in a massive recovery event. Seeds of Recovery Family Fun Day saw hundreds of families of loved ones in recovery, sharing their experiences in a festival setting that included great food, games and fellowship. We were honored to be part of that event.



In August, we partnered with the Good Will Fire Company and the Lions Club to participate in National Night Out. NNO is an annual event held in August to promote police-community partnerships. Our event continues to grow, with the hopes that we will reach pre-pandemic numbers.







Every August we solicit back pack and school supply donations from a variety of local businesses and residents. This year was one of our most successful initiatives, collecting over one hundred backpacks and a wealth of supplies. We then provide our local elementary schools with the supplies to distribute to children in need.







Not all of our community interactions are scheduled. We enjoy it when our residents drop by to look around and ask questions. We cherish the opportunity to provide tours and have one on one conversations with people. Officer Webb of the Delaware City Police Department trained with us for several months. Here you can see her recruiting the next generation of police officer.





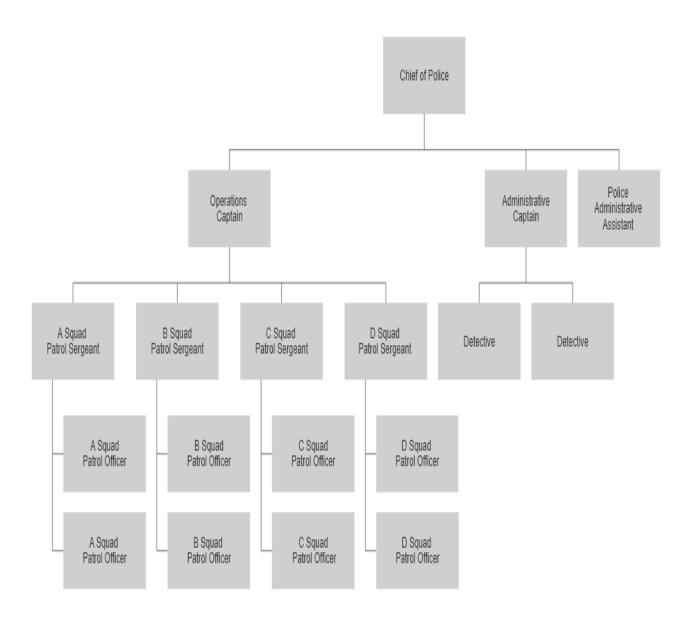


One of our oldest community outreach events is the adopt a family initiative. Local families are nominated by area residents, police officers and the fire department to receive Christmas gifts for their children. Some of the families meet Santa at the police department and are given gifts to take home and put under their tree until Christmas Morning. Other families receive a visit from Santa (and members of the PD and FD) to deliver the gifts. Countless hours are spent collecting donations, purchasing and wrapping the gifts and planning this event. It is one of the most successful and rewarding community events the PD and FD host.



#### About us

The organizational chart below illustrates our current staffing. Towards the end of 2022 and into the beginning of 2023, we began to reimagine the position of Police Secretary. 21st century policing is changing the way we do business leading to an increase in administrative demands. To maintain the high standards we set when meeting our operational demands, we upgraded our civilian position and added several responsibilities to free up our sworn personnel. In February of 2023 we welcomed LaToya Justice as our Police Analyst and Administrative Coordinator. In just under one year of service, LaToya has had tremendously positive impact on our agency.



## Our Community Policing Concept

In 2022, the community policing concept was enacted by assigning squads to focus on specific communities. Officers engaged in one-on-one communications with residents and business owners, in order to understand quality of life complaints and other specific concerns.

We encourage residents to visit our website to identify what shift is responsible for your neighborhood. For issues that do not require a call for service, we encourage residents to contact the shift supervisor with questions. <u>Community Outreach - The City of New Castle Police Department - Delaware (newcastlecitypolice.com)</u> Below is an excerpt of our message on our website.

# Community Outreach

In an effort to promote organizational strategies that support the use of partnerships within the communities we serve, the New Castle City Police Department is enacting a community policing initiative to address crime and quality of life concerns.

Each patrol squad will be assigned to a specific neighborhood. They will be responsible for creating community contacts, identifying specific concerns for their neighborhoods and developing an action plan to address the concerns. The shift supervisor (or senior officer) will be responsible for submitting monthly reports to the Operations Captain. Click on "About Us" to find the squad responsible for your neighborhood.

A Squad: Shawtown / Washington Park / Washington Square

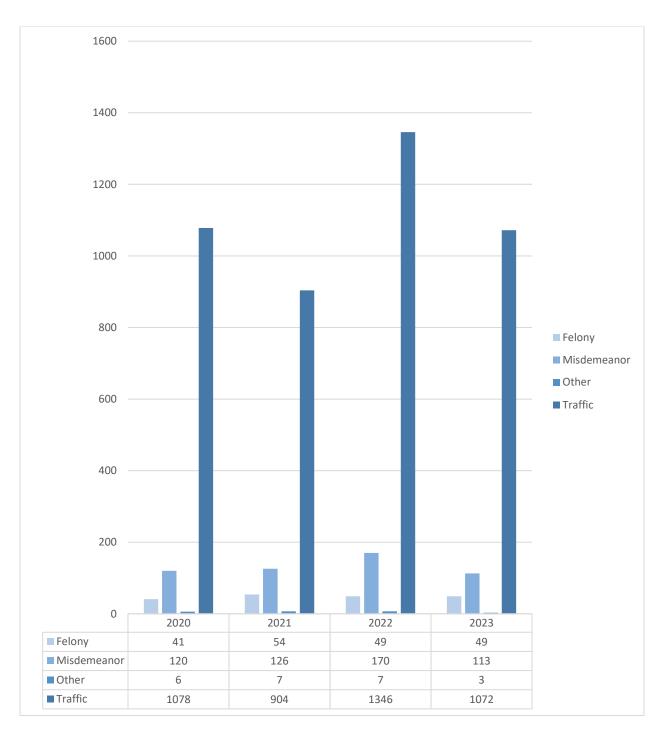
**B Squad:** Dobbinsville / Downtown

C Squad: Van Dyke Village / Baldton / New Castle Manor

D Squad: Penn Valley / Boothurst / Buttonwood

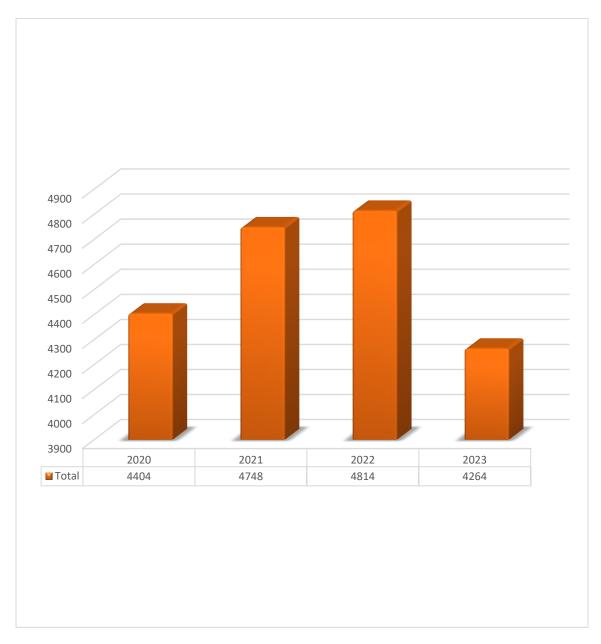
# **Enforcement Data**

The graph below is a summary of enforcement activity for the last four years, between 2020-2023. The data is broken down to reflect the number of traffic summons issued and criminal arrests made by category.

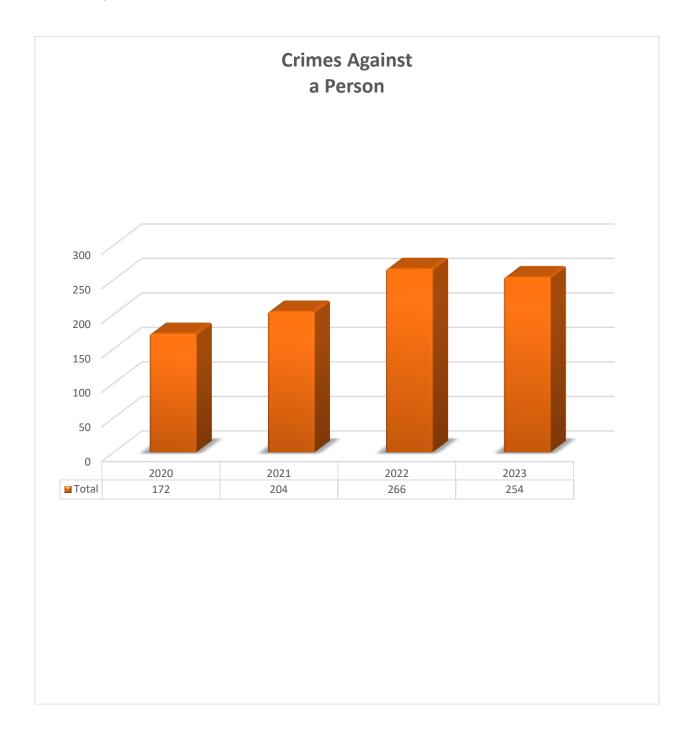


# Total Dispatched Calls for Service

The graph below illustrates all the calls for service that are typically initiated by an individual requesting police service. Most calls are initiated through the Regional Communications Center (RECOM) via 911 or the non-emergency number. These statistics do not include calls that are initiated by the officer, such as traffic stops.



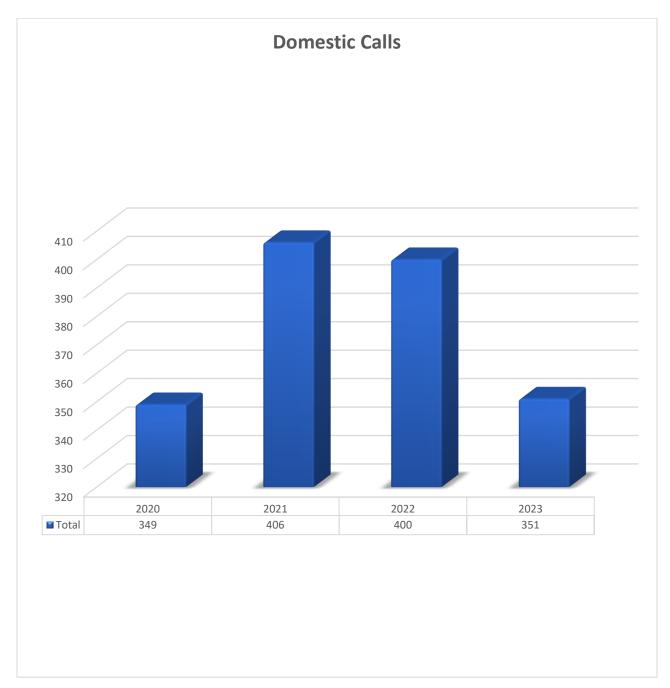
The next graph is a summary comparison of crimes initiated against a person. Some typical crimes that would constitute a crime against a person are homicide, assaults, robbery, terroristic threatening, etc.



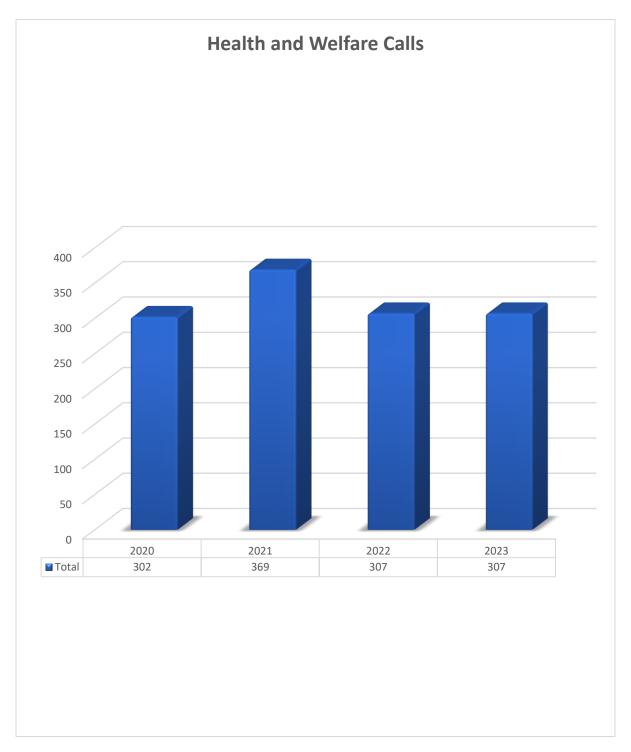
This graph identifies the number of property crimes we responded to. Some examples of property crimes are burglaries, thefts, thefts from and of vehicles, shopliftings, criminal mischief, etc.



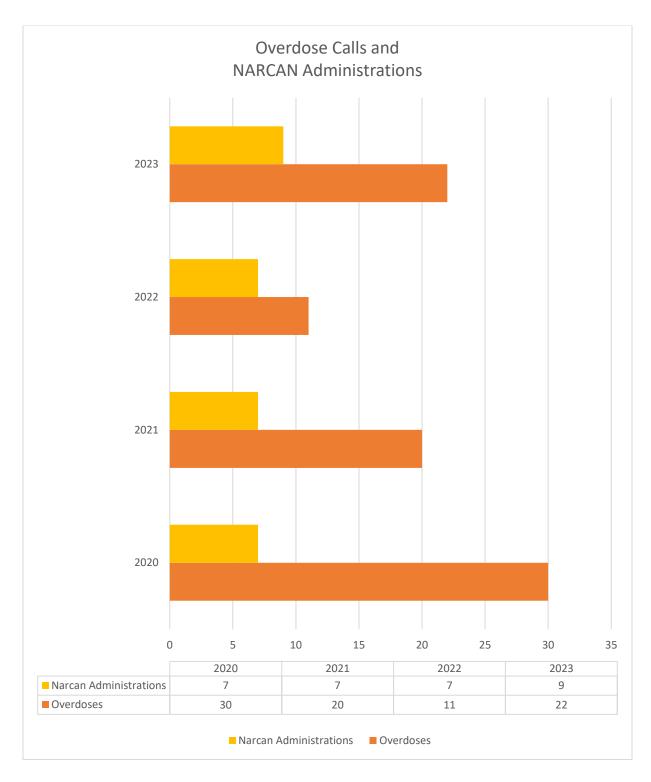
Domestic calls are incidents that involve intrafamilial matters or incidents involving people in intimate relationships. Not all domestic calls lead to arrests or involve criminal conduct. However, all domestic calls are required to be documented. In incidents where violent crimes are alleged, officers are required to conduct a lethality assessment. The purpose of the assessment is to educate victims about risk factors and provide access to support services.



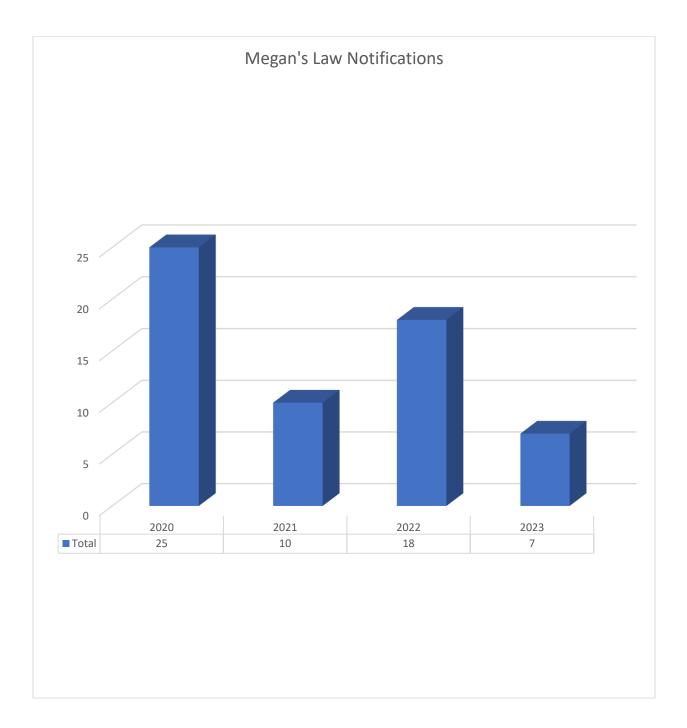
The graph below illustrates all the calls the police department responded to involving incidents related to a mental health crisis, first aid/CPR, check on the welfare, etc.



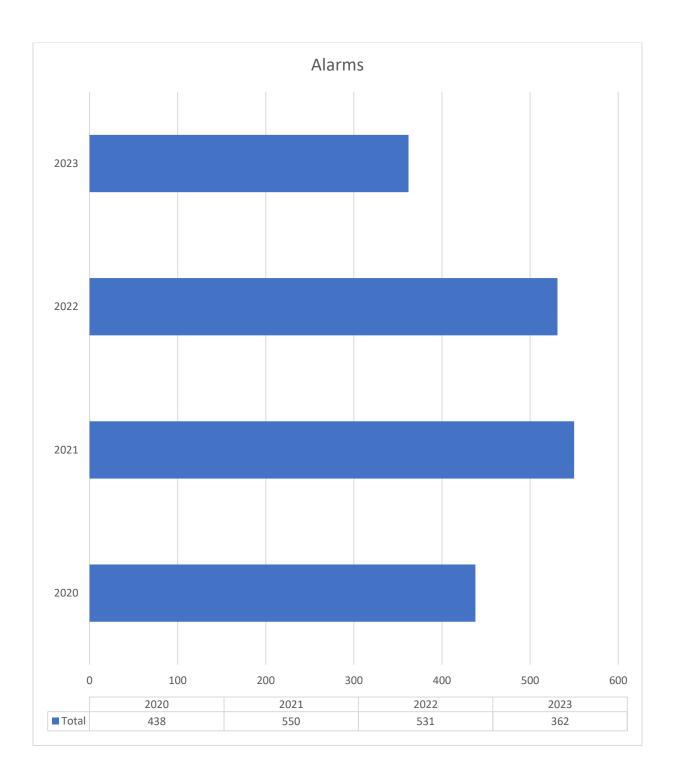
The following graph illustrates the number of reported overdoses that our agency responded to and the number of incidents that required NARCAN administration. Over the last several years. All reported NARCAN administrations are recorded no matter the source. (Police, EMS, Civilian)



Title 11, Section 4120 and 4121 of the Delaware Code, known as Megan's Law, requires the Delaware State Police to maintain a registry of sex offenders. A link to that registry can be found on our website. (newcastlecitypolice.com). Offenders convicted of specified sex offenses are required to register and in specific cases, local jurisdictions are required to make notifications. The graph below illustrates how many notifications NCPD has done.



The following graph is a summary of all the calls involving alarms. They include hold up (robbery) alarms, burglar alarms, vehicle alarms, etc.



The following graph depicts the number of DUI arrests made between 2020 and 2023. Most of these arrests are the result of proactive policing and effective patrol techniques. In 2023, New Castle City PD had two officers receive the Mother's Against Drunk Driver's (MADD) award. Recipients of this award were recognized for making a significant contribution to the reduction of impaired driving incidences.

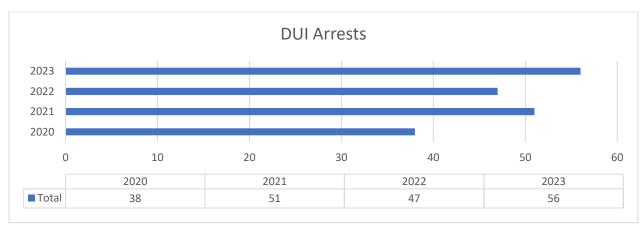




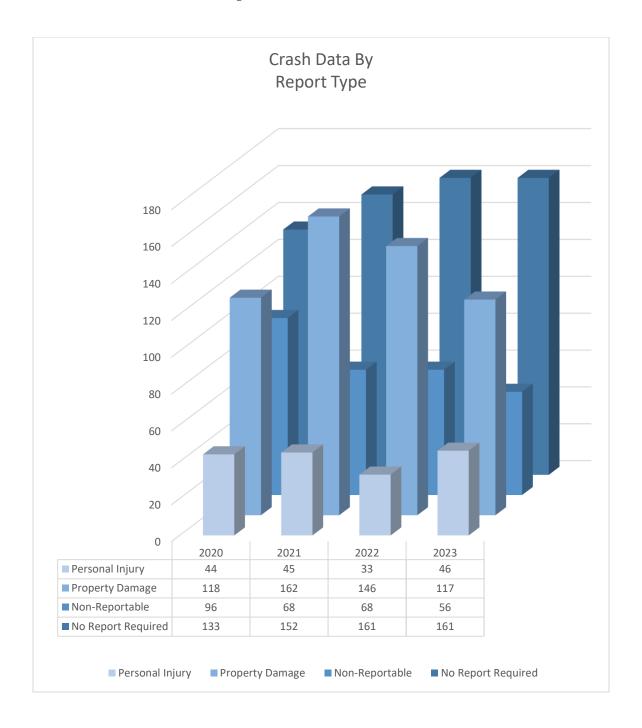
Patrolman Michael Adams



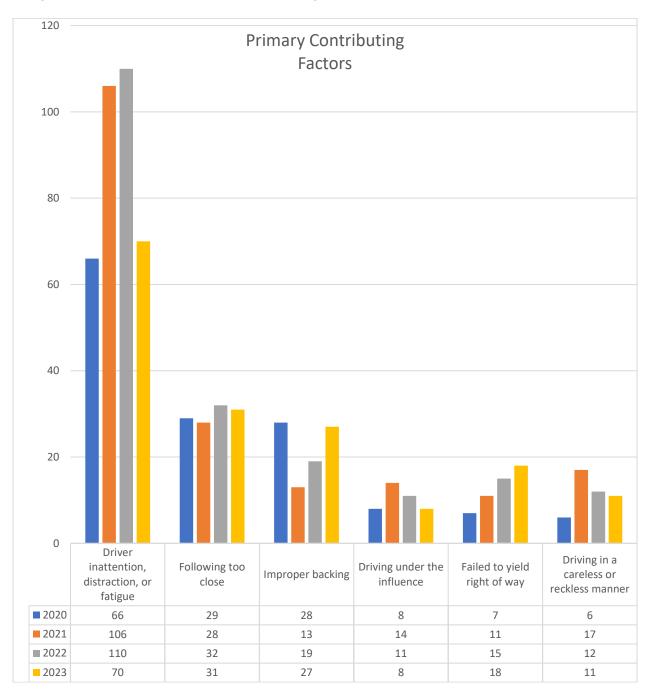
Master Sergeant Richard Perillo



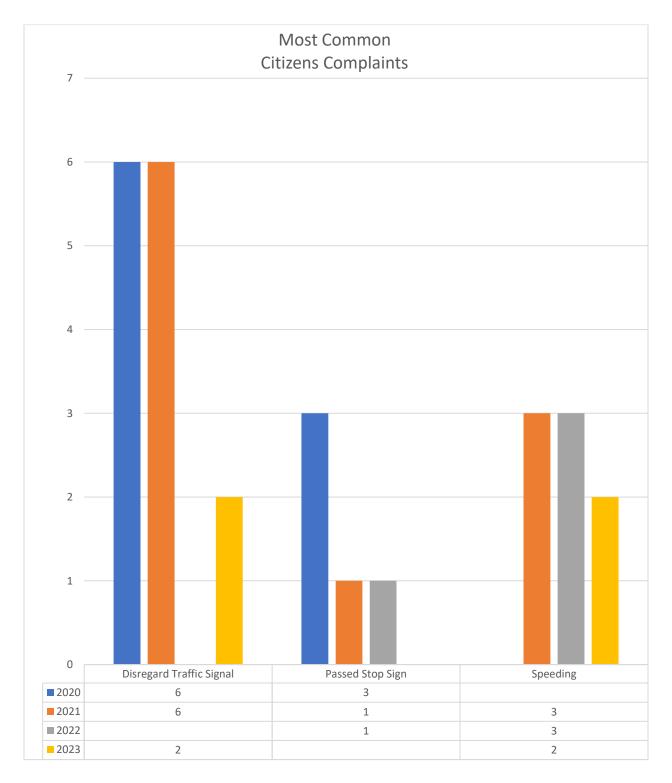
The crash data illustrated in the next few pages, is a breakdown of all crashes the police department responded to in 2020, 2021, 2022 and 2023. Not all crashes require reports. For example, most crashes that occur on private property do not require a report unless certain conditions exist, i.e., serious injury, DUI, structural damage, reckless driving. We are still dispatched to determine if any of those conditions exist. In some cases, we are needed to help facilitate an information exchange.



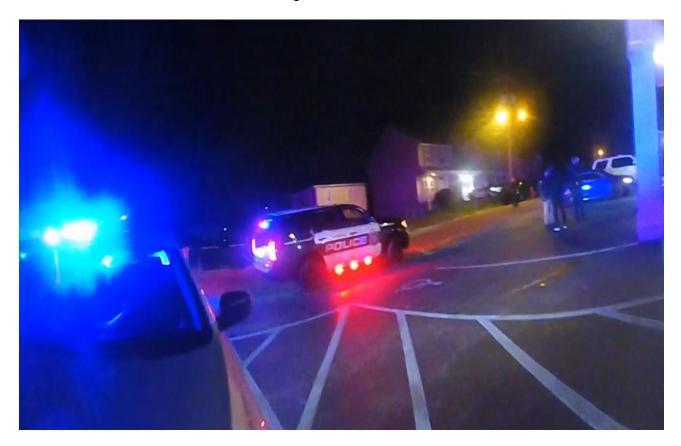
When conducting a crash investigation that requires a report, officers will attempt to identify a primary contributing factor that led to the crash. In other words, the cause of the crash. The next two graphs identify the top primary contributing factors in 2020, 2021, 2022 and 2023.



The next graph illustrates three of the most common complaints police receive regarding traffic violations. These are the type of data sets we use when developing enforcement strategies.



# Response Time



We believe that high visibility and quick response times are two crucial factors in a police agency's ability to prevent and solve crime. While there are no national standards, the New Castle City Police Department tries to keep response times for priority one complaints below five minutes.

Calculating response times can be challenging. Outliers, like the ones described in the following paragraph, have a significant impact on the overall average. Removing calls with outliers can impact the integrity of our report, so we have identified calls that were affected.

Each highlighted incident on the graph involves outliers in response time. In several of the incident types there were multiple factors that affected the overall response time. Several common causes to these deviations are;

- 1. Responding officer not marked or does not transmit "on scene", in effect preventing the "clock from stopping".
- 2. Officers delay their direct response to check the area around the location for suspects or victims known to have fled the scene.
- 3. Incidents are downgraded from a priority one complaint to a lesser priority, after entry but prior to dispatch.

Priority One Incident Type	Total Calls by Type	Response Time
Accident Departmental	1	0:03:33
Accident Fatal	1	0:02:08
Accident PI	33	0:03:12
Accident PI H/R	2	0:02:35
Accident Unknown	2	0:01:15
Assault - In Progress	11	0:04:20
Assault w/Weapon - In Progress	6	0:06:11
Assist Other Agency	1	0:01:45
Burglary - In Progress	22	0:04:26
Carjacking	1	0:05:06
CPR in Progress	9	0:03:06
Cutting/Stabbing - In Progress	1	0:04:09
Cutting/Stabbing - Just Occurred	1	0:02:45
Domestic - In Progress	183	0:05:39
Domestic w/Weapons - In Progress	8	0:04:59
Domestic w/Weapons - Just Occurred	2	0:05:51
Fight - In Progress	18	0:04:30
Fight w/Weapons - In Progress	3	0:04:19
Homicide	1	0:04:03
Mental Patient Violent	10	0:06:56
Officer in Trouble	1	0:01:36
Person with Gun	7	0:08:39
Person with Weapon	2	0:04:23
Robbery	1	0:00:48
Robbery - In Progress	1	0:00:27
Robbery - Just Occurred	4	0:07:57
Robbery w/Weapons - In Progress	1	0:01:48
Robbery w/Weapons - Just Occurred	4	0:04:01
Shooting	3	0:03:43
Shooting - In Progress	1	0:03:15
Shots fired	7	0:04:37
Suicidal Person	1	0:02:55
Suicidal Person - In Progress	18	0:08:14
Suicidal Person w/Weapon-In Prog	9	0:03:00
Terror. Threatening-In Progress	20	0:05:45
Terroristic Threatening Weapons	5	0:03:25
Grand Total	401	0:05:10

## Transparency Report

Transparency is an essential element in positive police-community relationships that helps develop trust. Trust begins when residents are familiar with an agency's policies and procedures and can see evidence that those policies are followed. The New Castle City Police Department is committed to providing a level of professional policing that is fair and objective while remaining accountable.

The next several pages of this report will provide data and insight into many of the issues surrounding policing that are often misrepresented, in part because much of this information was never made public. The New Castle City Police Department has published Response to Resistance (Use of force) data and Internal Affairs summaries on our website for several years.

https://newcastlecitypolice.com/transparency/

## Response To Resistance Summary

Our Response to Resistance policy was adopted in July of 2020 and mirrors the state model. In December of 2020, our agency's policy was certified to meet federal requirements pusuant to section 2 of the Presidential Executive Order on Safe Policing. Our policy states that "all uses of force, except di minimis force, shall be documented in a response to resistance report".

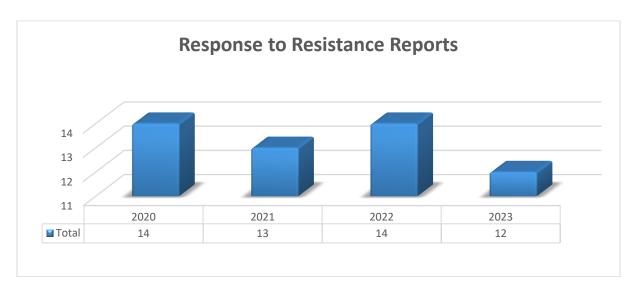
The next graph is simply a log of all force incidents that requires a Response to Resistance Report since 2020. It is important to note that as an accrediated agency, we are required to conduct annual reviews of all force incidents and policies, and provide the accrediation commission with an analysyis.

The following summary contains several graphs to illustrate the data sets we use to conduct an analysis of our training, policies and procedures. There does not appear to be any discernable patterns as a result of the collected data. Our current policies, procedures and training appear to be effective. A continuing emphasis on response to resistance training and de-escalation techniques will remain a priorty.

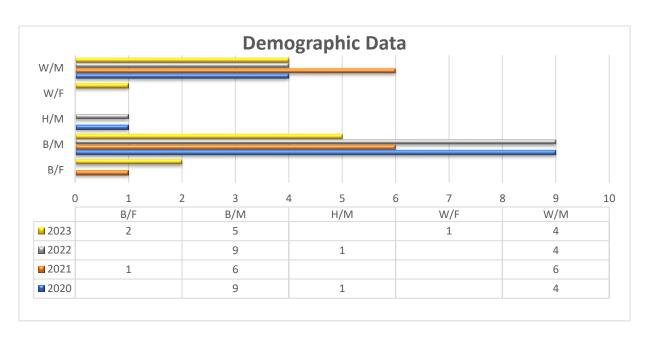
The New Castle City Police Department recorded 14 incidents that required a Response to Resistance Report in 2020 and 13 2021. In 2022 we recorded 14 incidents and in 2023, 12.

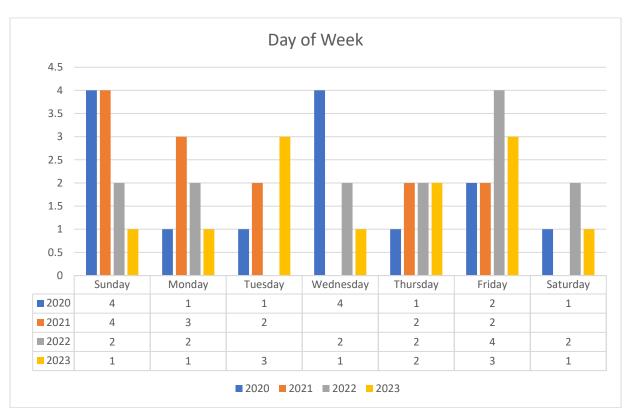
In 2020 our officers handled 5,739 calles for service (including self-initiated stops) as compared to 5,832 in 2021, 6,523 in 2022 and finally 5,719 in 2023. Our response to resistance incidents remained remarkably similar. In all four years, less than ½% of all interactions with the public led to an officer using force. In 2022, The New Castle City Police Department was involved in one officer involved shooting where the suspect as fatally wounded.

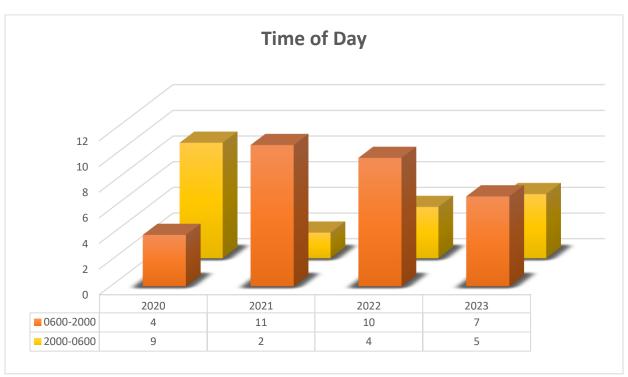
			l				l	
		Command			Cuanant		Officer	
Voor	Cuspostis Astions	Suspect	Cuchost Ago	Type of Force	Suspect	Hasnital	Officer	Hospital
Year 2020	Suspect's Actions	Race/Gender B/M	29	Type of Force TASER Employment	Injury	Hospital	Injury	Hospital N/A
2020	Active Resisting	B/M	35	, ,	No	NA NA	No	N/A
	Active Resisting	<u> </u>		Display Firearm/Hands/Feet	No		Yes	1
2020	Armed	W/M	39	Display Firearm	No	NA NA	No	N/A
2020	Armed	B/M	32	Display Firearm	No	NA NA	No	N/A
2020	Passive Resisting	W/M	25	Hands/Feet	Yes	NA NA	No	N/A
2020	Armed	W/M	31	Display Firearm	No	NA 5NAT	No	N/A
2020	Passive Resisting	W/M	24	TASER Deployment	Yes	EMT	No	N/A
2020	Passive Resisting	B/M	29	TASER Employment	No	NA	No	N/A
2020	Passive Resisting	B/M	28	Display Firearm	No	NA	No	N/A
2020	Pursuit	H/M	30	Display Firearm	No	NA	No	N/A
2020	Passive Resisting	B/M	16	TASER Employment	No	NA	No	N/A
2020	Active Resisting	B/M	23	TASER Deployment	No	NA	No	N/A
2020	Armed	B/M	53	Display Firearm	No	NA	No	N/A
2020	Armed	B/M	20	Display Firearm	No	NA	No	NA
2021	Passive Resisting	B/M	31	TASER Deployment	Yes	EMS	No	NA
2021	Felony Stop	B/M	50	Display Firearm	No	NA	No	NA
2021	Passive Resisting	B/M	29	Display Firearm	No	NA	No	NA
2021	Active Resisting	W/M	42	Hands/Feet	No	NA	No	NA
2021	Felony Stop	B/M	17	Display Firearm	No	NA	No	NA
2021	Felony Stop	B/M	25	Display Firearm	No	NA	No	NA
2021	Active Resisting	B/F	17	Display Firearm	No	NA	No	NA
2021	Felony Stop	W/M	42	Display Firearm	No	NA	No	NA
2021	Pursuit	W/M	18	Display Firearm	No	NA	No	NA
2021	Pursuit	W/M	22	Display Firearm	No	NA	No	NA
2021	Felony Stop	W/M	23	Display Firearm	No	NA	No	NA
2021	Active Resisting	B/M	17	Hands/Feet	No	NA	No	NA
2021	Active Resisting	W/M	41	Hands/Feet	No	NA	No	NA
2022	Passive Resisting	B/M	19	Display Firearm	Yes	No	No	NA
2022	Pursuit	B/M	43	Display Firearm	No	NA	No	NA
2022	Active Resisting	W/M	54	TASER Employment	No	NA	No	NA
2022	Felony Stop	B/M	31	Display Firearm	No	NA	No	NA
2022	Active Resisting	B/M	23	TASER Employment	No	NA	No	NA
2022	Active Resisting	B/M	22	Hands/Feet	Yes	No	No	NA
2022	Active Assaultive	B/M	34	Hands/Feet	No	NA	No	NA
2022	Armed	B/M	56	Display Firearm	No	NA	No	NA
2022	Active Resisting	H/M		play Firearm/Hands/Feet/TASER Deploym	No	NA	No	NA
2022	Armed	B/M	32	TASER Employment	No	NA	No	NA
2022	Armed	B/M	43	Display Firearm	No	NA NA	No	NA NA
2022	Active Resisting	W/M	38	TASER Employment	No	NA NA	No	NA
2022	Active resisting	W/M	39	Firearm Deployment	Yes	EMS	No	NA NA
2022	Felony Stop	W/M	26	TASER Employment	No	NA NA	No	NA
2022	Active Resisting	W/M	45	TASER Employment  TASER Deployment		NA NA		
2023	Felony Stop	W/M		Display Firearm	No		No No	NA NA
2023	Felony Stop	W/M	22 21	Display Firearm  Display Firearm	No No	NA NA	No No	NA NA
2023		1			No		No No	NA NA
	Active Resisting	W/F	21	TASER Deployment	Yes	CER	No	NA NA
2023	Active Resisting	B/M	35	TASER Employment	No	NA NA	No	NA NA
2023	Felony Stop	B/F	15	TASER Employment	No	NA NA	No	NA NA
2023	Active Resisting	W/M	39	TASER Employment	No	NA NA	No	NA NA
2023	Pursuit	B/M	15	Display Firearm	No	NA NA	No	NA
2023	Active Resisting	B/M	25	TASER Deployment	No	NA NA	No	NA
2023	Active Resisting	B/M	21	TASER Employment	No	NA	No	NA
2023	Armed	B/M	45	Display Firearm/Hands/Feet	Yes	EMS	No	NA
2023	Pursuit	B/F	29	Hands/Feet	No	NA	No	NA



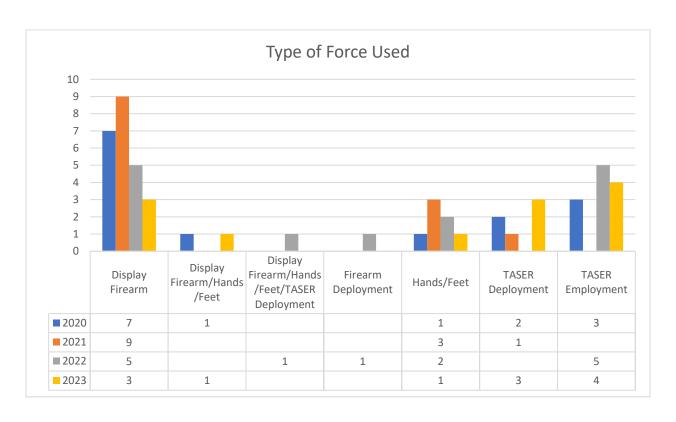






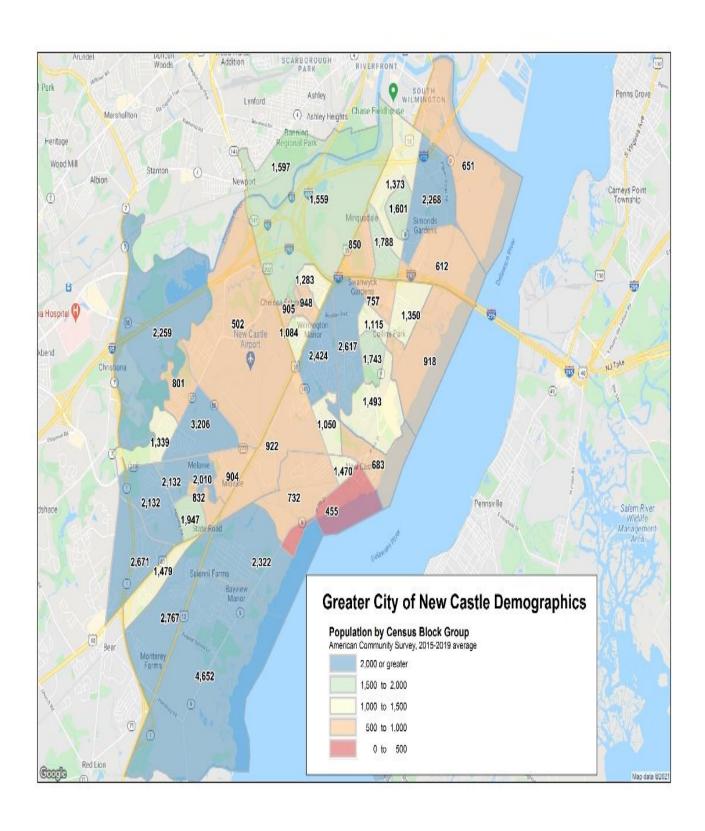






2023 Enforcement Data								
Enforcement White Non-Hispanio		-Hispanic	Black Non-Hispanic		Hispanic/Latino		Other	
	М	F	M	F	М	F	М	F
Felony Arrests	11	4	22	5	6	1	0	0
Misdemeanors	39	21	29	11	5	3	0	0
Traffic - Offenses	194	128	320	216	104	46	21	12
Traffic Warning	125	79	172	158	40	27	2	2

	ater City of New Ca n Community Surve					
	City of New Castle		Surrounding Area		Greater City of New Castle (combined)	
	Populat	ion				
Population	10,912		57,421		68,333	
Population Employed	5,621	94%	28,605	95%	34,226	95%
Population Unemployed	328	6%	1,590	5%	1,918	5%
Population Below Poverty	878	8%	6,414	11%	7,292	11%
White, non-Hispanic	5,883	54%	20,200	35%	26,083	38%
Black, non-Hispanic	3,620	33%	21,925	38%	25,545	37%
Asian, non-Hispanic	146	1%	3,287	6%	3,433	5%
Hispanic	737	7%	10,171	18%	10,908	16%
	Househo	olds				•
Households	4,663		21,319		25,982	
Households Below Poverty	467	10%	2,455	12%	2,922	11%
Households - Owner Occupied	2,924	63%	13,143	62%	16,067	62%
Households - Rental	1,739	37%	8,176	38%	9,915	38%
Households - Zero Vehicle	208	4%	1,567	7%	1,775	7%
	Journey to	Work				
Drive Alone	4,392	80%	20,896	74%	25,288	75%
Carpool	201	4%	2,580	9%	2,781	8%
Transit	126	2%	814	3%	940	3%
Walk	83	2%	629	2%	712	2%
Bicycle*	0	0%	0	0%	0	0%
Work at Home	663	12%	3,054	11%	3,717	11%
Other	5	0%	238	1%	243	1%



# Annual Internal Affairs Summary 2023

The following report is an Internal Affairs summary that the Agency Internal Affairs Officer submits to the Chief of Police, annually.

Analysis conducted by: Captain Keith Dempsey

Date Analysis Conducted: January 16, 2024

For the purpose of this report internal affairs investigations are initiated when an employee is alleged to have violated department policy and the incident requires investigation to determine the facts surrounding the incident.

The allegations typically originate from two sources; citizen complaints or agency-initiated incidents. Agency-initiated incidents involve violations of policy, procedure, or law that are identified by supervision or by self-reporting.

Internal Affairs Investigations And Summary Discipline	Citizen Complaints	Agency-initiated Discipline		
Total # of Complaints Filed	3	2		
Sworn Employees	4	2		
Non-Sworn Employees	0	0		
	DISPOSITION			
Sustained	0	2		
Not Sustained	0	0		
Unfounded	2	0		
Exonerated	2	0		
Pending	0	0		
Remedial Training	0	0		
Oral Reprimand	0	0		
Written Reprimand	0	1		
Suspension	0	1		
Demotion	0	0		
Resignation in Lieu of Termination	0	0		
Termination	0	0		

## Summary and Looking Forward

It is an honor to serve the city of New Castle and to lead the men and women of the New Castle City Police Department as Chief of Police.

I am proud that the city of New Castle remains a safe place to live, to visit and to work. I say this often and it continues to be true; I attribute our success to the hard work, dedication and professionalism of the men and women of our agency and to the relationships we have with our community and our community leaders.

The agency continues to utilize social media as a platform for outreach. Community events and real time police activity, along with safety updates are posted to social media throughout the year. In 2023, we will continue to focus on our mission of community engagement and work to improve relationships with all of our stakeholders. We will also continue to implement and adhere to the best practices in law enforcement as an accredited DPAC agency.

We look forward to starting several major initiatives in the coming months. We have partnered with two non-profit groups, Community Collaboration of Delaware (CCD) and Partners in Public Safety Solutions, to create a robust program to address mental health and substance abuse disorder.

We also anticipate the creation of a police advisory committee as outlined in legislation passed in 2023.

I encourage you to follow us on Facebook, share our website, and contact us with any questions or comments at police@newcastlecity.delaware.gov.

Thank you,

RP McCabe

Chief Richard P. McCabe